

**District 5: Lane County**

**SUMMARY OF PROPOSED  
2007-08 Component  
of the  
AREA PLAN ON AGING & DISABILITY SERVICES  
for  
January 1, 2008 - December 31, 2012**

**For Progress Toward  
A Comprehensive and  
Coordinated Service System  
for Seniors and People with Disabilities**

**Senior & Disabled Services,  
a division of Lane Council of Governments**

(The Area Agency on Aging and Disability Services for Lane County, Oregon)

1015 Willamette Street

Eugene, Oregon 97401

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February 2007

**NOTICE OF PUBLIC HEARING**  
**on the**  
**2007-08 COMPONENT**  
**of the**  
**2008-12 AREA PLAN ON AGING AND DISABILITY SERVICES**  
**for**  
**LANE COUNTY, OREGON**

The draft 2007-08 Area Plan for senior and disability services will be available for public review at a hearing on **February 27, 2007 (Tuesday), from 1:30 p.m. to 2:30 p.m.** The hearing will be held at **Hilyard Community Center, 2580 Hilyard Street, Eugene, Oregon.**

Senior & Disabled Services (S&DS), a division of Lane Council of Governments, in its capacity as the Area Agency on Aging and Disability Services for Lane County, is the convener of this public hearing.

The hearing offers older people, people with disabilities and members of the public an opportunity to comment on S&DS= plans for the provision of services to older people and people with disabilities between July 1, 2007 and June 30, 2008.

Public comments on the draft Area Plan will be accepted through 2:30 p.m., February 27, 2007. Comments may be given orally or in writing at the hearing, or may be presented in written form to S&DS at the address noted below by 5:00 p.m., February 26, 2007.

Senior & Disabled Services  
1015 Willamette Street  
Eugene, OR 97401

The location of the hearing is wheelchair accessible. For the hearing impaired, a sign language interpreter will be provided with 48 hours notice prior to the hearing. Similarly, with advance notice, large print and other formats of the Summary of the 2007-08 Area Plan are available. Requests for these services can be made to S&DS at the address noted above, or by calling S&DS at one of the following phone numbers: 682-4038, 1-800-441-4038 or TTY 682-4567.

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## **Introduction**

### **Overview of Senior & Disabled Services:**

Lane Council of Governments (LCOG) is a voluntary association of general and special purpose governments in Lane County. The Council was formed in the mid-1940s to coordinate and provide intergovernmental and region-wide services. It is governed by a board of directors comprised of elected officials from twenty-seven (27) public agencies in the area. Among its many responsibilities, LCOG is the designated Area Agency on Aging and Disability Services for Lane County. Within LCOG, operational responsibility for services for senior citizens and people with disabilities rests with Senior & Disabled Services (S&DS) and two citizen advisory councils - the Senior Services Advisory Council and the Disability Services Advisory Council.

The mission of S&DS is:

*To advocate for seniors and people with disabilities and provide to them quality services and information that promote dignity, independence, and choice.*

S&DS currently provides a wide range of services to seniors and people with disabilities. S&DS employees provide many of these services; others are provided by organizations working under contract to S&DS.

### **Development of the Area Plan:**

In accordance with federal and state policy, S&DS is required to help create and maintain a comprehensive and coordinated service delivery system to meet the needs of older and disabled people in Lane County. To document its work toward this goal, S&DS is required to develop an Area Plan on Aging and Disability Services. The Area Plan is a multi-year document, with annual updates. It serves two purposes: (1) it is a planning document -- it identifies the needs of seniors and adults with disabilities, and describes the agency's plans for addressing these needs; and (2) it is a compliance document which provides the basis for the State of Oregon to contract with LCOG for the delivery of a range of services to older people and people with disabilities.

Program Year 2007-08 (July 1, 2007 B June 30, 2008) will be the first year of the new Area Plan cycle. To prepare for this cycle, in the fall of 2006 S&DS completed an assessment of the needs of seniors and people with disabilities who live in Lane County. The information gathered through the 2006 Needs Assessment was used extensively to determine the funding levels and services to be provided in Program Year 2007-08.

The development of the 2007-08 Component to the Area Plan was a joint effort involving staff and members of S&DS' Planning & Budget Committee, a standing committee of LCOG=s two advisory councils. Work started in November 2006. First, the Committee was briefed on the services provided during Program Year 2006-07. Number of people served, the number of service units provided, and the cost of each service were examined, as well as on the progress being made to accomplish the 2006-07 Area Plan Objectives. Second, the Committee received preliminary information from staff on the availability of federal and State revenues for the 2007-08 program year. Last, the Committee evaluated the findings of the 2006 Needs Assessment of seniors and persons with disabilities residing in Lane County. Based on all of the above information, it developed recommendations covering the key policy elements of the 2007-08 Component to the Area Plan, notably, the budget and objectives for the year.

This Summary of the 2007-08 Component to the Area Plan contains the following information:

- X Information on the needs of seniors and people with disabilities in Lane County;
- X Proposed Budget for 2007-08;
- X Proposed Service Delivery Plan for 2007-08;
- X Proposed Objectives for 2007-08; and
- X General information on S&DS, a division of Lane Council of Governments.

## **Information on the Needs of Seniors and People with Disabilities in Lane County**

To complete its 2006 assessment of the needs of seniors and people with disabilities, Senior & Disabled Services compiled and analyzed data from a variety of sources, including the 2000 U.S. Census, the 2005 American Community Survey, the State of Caring 2004 Community Needs and Assets Study conducted by United Way of Lane County, S&DS client and service data, and secondary sources. It also sought input from community members, including consumers, providers of services, elected officials and other interested parties. From this work, demographic profiles for both populations were created, needs were identified, and recommendations developed. Key elements of this Assessment follow.

### **Demographic Information:**

- § In 2000, there were 42,954 seniors (65+) in Lane County, which was 13.3% of the total population. According to the 2005 American Community Survey, there were 44,675 people 65+ in Lane County, which was 13.6% of the population. By the year 2015, the Lane County 65+ population is projected to be 59,560, or 16% of the population.
- § Overall, Lane County has a slightly higher percentage of people age 65+ than the State of Oregon or the nation.
- § Almost sixteen percent, or 35,132, of Lane County residents, aged 16-64, living in the community, have some form of a disability. Seniors age 65+ had a greater percentage of individuals reporting a disability, at almost forty two percent. In total, Lane County had a higher percentage of residents (17.4%) reporting a disability than the statewide average (15%).
- § The most frequent primary diagnoses for S&DS= younger disabled community-based, long-term-care clients are neurological, musculoskeletal, psychiatric, and cardiovascular impairments. S&DS= senior community-based, long-term care clients= most frequent primary diagnoses include cardiovascular, musculoskeletal, psychiatric, and neurological disorders.
- § Based on the 2005 American Community Survey, sixteen percent (16%) of the residents of Lane County live in poverty. Of those 65+ years of age, 4.5% are low income. This is a significant decline from 2000 where 7.5% of all seniors in Lane County were at or below the poverty level. However, it is higher than the statewide average of 1.2% for people over 65 years of age.

- § In contrast, the majority of S&DS clients, both seniors and people with disabilities, live at or near the poverty level.
- § The percentage of minority clients in S&DS= caseload appears to be lower than the county average, when compared with Census data. However, it must be noted that Census data are not age specific, and many of S&DS= clients are over the age of 60.

### **Summary of Needs, as Identified in 2006:**

It is vital that services respond to the ever-growing population of seniors and persons with disabilities. The numbers of adults age 65 and older will more than double nationally by 2030. The Oregon Office of Economic Analysis projections indicate that the senior population will more than triple by 2040.

The S&DS Forums identified the following services and needs for seniors and person with disabilities: Senior Meals (both Meals on Wheels and Group Meals), Senior Connections services, advocacy, Special Transportation, Oregon Project Independence (in-home service), information and referral, and Family Support Caregiver Services. Additional services identified by a number of forum participants included: recreation/creative expression/exercise, caregivers training, mental health/bereavement/senior counseling, money management assistance, free or low cost dental care, Ombudsman Recruiting and Screening, Elder Help volunteers, senior legal assistance, adult day care, medication education/RX assistance, and public guardianship.

Drawing on the material presented in this report, S&DS concludes that seniors and persons with disabilities are experiencing similar problems. While their needs are not identical, their top areas of concern tend to be:

- Assistance with meals
- Assistance with in-home services (home care and personal care)
- Problems obtaining information on available resources and services
- Caregiver support services
- Special transportation
- Advocacy assistance for needs
- Assistance with Money Management and senior legal issues
- Difficulty paying for medical and dental care
- Bereavement and Mental Health Counseling

## Area Plan Budget for 2007-08

The budget set forth in this document focuses exclusively on the funds that S&DS receives from Oregon's Department of Human Services (DHS) via the Area Plan Contract. These funds are derived from three sources: Older Americans Act, Type B AAA Funds (including Medicaid, Food Stamps, and Oregon General Funds), and a State in-home services program known as AOregon Project Independence@ (OPI). Information on the permitted uses of these funds is presented below. This information is followed by specific budget information for 2007-08, including anticipated revenues and recommendations for the use of these funds for the delivery of services in Program Year 2007-08.

(Note: In addition to the funds identified in this document, each year S&DS receives and uses funds from a variety of other sources, including grants, contracts, fees, contributions from program participants, and donations. The agency has little decision-making control over the use of most of these revenues; they must be spent for the purposes prescribed by the funding sources and/or grantors.)

### Permitted Uses of Area Plan Contract Funds:

OLDER AMERICANS ACT (Federal funds):

Title III-B: Support Services and AAA Administration, including:

1. Federal Priority Services:

§ Access Services: transportation, including assisted transportation (a.k.a. Aescort@); outreach; information and assistance; and case management;

§ In-home Services: home care; personal care; friendly visiting; telephone reassurance; chore; coordination of in-home volunteers (a.k.a. AElderHelp@); and in-home support services (such as, respite); and

§ Legal Services

2. Other allowable services: Virtually all supportive services, other than meals, are allowable under OAA Title III-B. In addition to the Afederal priority services@ listed above, S&DS currently spends III-B funds on: AAA Administration, Money Management, Mental Health Counseling, and support to the Long Term Care Ombudsman Program.

Title III-C-1: Group Meals and AAA Administration.

Title III-C-2: Home-Delivered Meals (a.k.a. A Meals on Wheels®) and AAA Administration.

Title III-D: Health promotion, disease prevention and prescription medication services. Federal law requires that a minimum of 23.6% of OAA III-D funds be spent on medication services. S&DS currently uses its Title III-D funds for information, referral and counseling related to Medicare Part D and other resources for prescription drug coverage.

Title III-E: Family Caregiver Support Services and AAA Administration. S&DS= current plan for the use of III-E funds calls for the provision of the following services to eligible individuals and families: information, assistance, caregiver training, counseling, organization of support groups, respite, and supplemental services.

Title VII-A: Elder abuse prevention services.

TYPE B AAA FUNDS (a blend of federal and State funds, including Medicaid, Food Stamps, and State funds):

These funds are utilized for eligibility determination, benefits issuance, case management, protective services, the licensure and monitoring of adult foster care homes, and AAA Administration. These funds may not be used for direct services.

OREGON PROJECT INDEPENDENCE, or AOPI® (State funds):

OPI can be used for the services listed below. Of these, S&DS currently funds: Home Care, Personal Care, Meals on Wheels, Money Management, Case Management and AAA Administration.

\$ Home Care, including Money Management

\$ Personal Care

\$ Chore Services

\$ Assisted Transportation/Escort Services

\$ Meals on Wheels

\$ Case Management

\$ AAA Administration

Note: The Oregon Legislature enacted SB 870 in 2005. This act expanded the range of services which can be funded with OPI dollars, and made adults with disabilities

(18-59 years) eligible for its services. Oregon's Department of Human Services is currently in the process of drafting new Administrative Rules to reflect this change. It is anticipated that implementation should begin sometime in Program Year 2007-08. However, until administrative rules are drafted and accepted by Oregon's Department of Human Services, S&DS is limited to serving those individuals eligible for OPI services prior to 2005, namely, older people and individuals younger than 60 years of age with dementing illnesses.

### **Revenues for 2007-08:**

The revenue picture for the upcoming fiscal year looks reasonably good for most S&DS programs. S&DS anticipates that available resources for Program Year 2007-08 will be slightly higher than for the current year, with an overall increase of less than one percent.

With the exception of the Family Caregiver Program, the initial projections for the six different "titles" within the federal Older Americans Act were made assuming the U.S. Congress passes a Continuing Resolution for Federal Fiscal Year (FFY) 07. The S&DS' Planning & Budget Committee approved this assumption as the basis for its projections, with the understanding that a revised budget may need to be developed later in the year once firm revenue figures are available.

Regarding the Family Caregiver Program, the estimates for 2007-08 were supplied by the Department of Human Services, Seniors and People with Disabilities. In the fall of 2006, DHS informed the Area Agencies on Aging of an error in the calculation of the 2003-05 and 2005-07 allocations. Correction was required immediately, and the 2006-07 budget was severely reduced. Additionally, future allocations were projected to be much less. Thus, this budget reflects a dramatic (26.8%) decrease in Family Caregiver Program funding and services. Where possible, the S&DS' Planning & Budget Committee sought to fund the gaps created by this loss in revenue.

Regarding the Oregon Project Independence Program, the allocation contained within the Governor's Recommended Budget was used as a basis for the 2007-09 funding level. Assuming the State Legislature approves OPI funding at that level, S&DS anticipates receiving approximately \$120,528 more than in the current year. This amount represents a nineteen percent (19%) increase, moving OPI revenue up from \$606,000 (current year) to \$726,528 (next year). S&DS plans to expand the program to include people with disabilities as soon as the Administrative Rules allow.

Finally, S&DS estimates that its Type B AAA Funds will be very close to the budget for 2006-07. A very slight increase, of \$3,245, was projected.

Anticipated revenues for Program Year 2007-08 are displayed in the table below. In addition to showing the revenues that S&DS projects to be available for the upcoming year, the table provides comparative information based on the agency's current year budget.

REVENUE SOURCE	Estimated Revenues - Fiscal Year 2007-08			Changes from 2006-07	
	New Revenues	Carry-over Funds	Total Funds	\$	%
Older Americans Act	\$ 1,140,847	\$ 21,751	\$ 1,162,598	(\$ 49,464)	-4 %
Oregon Project Independence	726,528	0	726,528	120,528	20 %
Type B AAA Funds	7,329,419	0	7,329,419	3,245	.04%
<b>TOTALS</b>	<b>\$ 9,196,794</b>	<b>\$ 21,751</b>	<b>\$ 9,218,545</b>	<b>\$ 74,309</b>	<b>&lt;1%</b>

### **Recommended Expenditures for 2007-08:**

At the beginning of the budget development process, the Planning & Budget Committee provided the following directions to S&DS staff:

- Evaluate the cost-benefit of services. Fund services that are consistent with the mission of S&DS and the information gathered through the Needs Assessment process.
- Where possible, distribute additional funding equitably across programs.
- Re-evaluate funding levels for programs that are in transition to new contractors.
- When re-allocating funds, seek to supplement those programs that have shown to be cost-effective but have had their funding reduced (e.g. Family Caregiver Services).
- When reductions within specific Older Americans Act Titles are necessary, attempt to reduce all programs within that Title by the same percentage.

Based on these directions, staff developed an initial version of the 2007-08 budget. It was presented to the Committee in early February 2007. After careful review, the Committee accepted it as the preliminary draft budget for 2007-08 and authorized staff to use it in the development of the Proposed Area Plan Update, which is now subject to public review.

The proposed budget for 2007-08 is displayed in the table below.

### Proposed Program Year 2007-08 Area Plan Budget

Program	Spent in FY05-06	Current Year Budget	Proposed FY07-08 Budget	Differences: Next Year to Current Year	
				Funds	Percent
AAA Administration	\$ 190,526	\$169,371	\$ 175,578	\$ 6,207	103.66%
LTC Ombudsman Support	1,254	1,217	1,224	7	100.58%
Information & Assistance	126,605	122,141	124,089	1,948	101.59%
OAA Case Management	126,605	123,293	125,248	1,955	101.59%
Caregiver Services (S&DS)	225,028	193,220	142,725	(50,495)	73.87%
Medication Assistance	26,920	27,192	24,897	(2,295)	91.56%
Rural Escort	10,206	9,796	9,853	57	100.58%
Legal Services	58,869	56,507	56,835	328	100.58%
Group Meals	326,429	296,891	298,613	1,722	100.58%
Meals on Wheels (Red Cross)	114,365	107,343	111,059	3,716	103.46%
Meals on Wheels (S&DS)	200,266	185,962	191,040	5,079	102.73%
ElderHelp	15,653	15,025	15,112	87	100.58%
Bill Payer / Money Mgmt.	16,277	15,802	10,000	(5,802)	63.28%
Elder Abuse Prevention	7,500	9,540	6,771	(2,769)	70.97%
OPI Case Management	104,000	107,224	145,000	37,776	135.23%
Home Care	179,190	229,500	270,000	40,500	117.65%
Personal Care	121,810	140,637	160,000	19,363	113.70%
CEP Home & Personal Care	5,500	5,671	9,000	3,329	158.70%
Caregiver Training (CHS)	2,265	2,245	1,999	(246)	89.04%
Caregiver Counseling (CHS)	11,431	11,328	10,082	(1,246)	89.00%
<i>Total OAA / OPI Services</i>	<i>1,879,485</i>	<i>1,829,905</i>	<i>1,889,126</i>	<i>59,221</i>	<i>103.24%</i>
<i>Total Type B AAA Services</i>	<i>6,673,693</i>	<i>7,326,174</i>	<i>7,329,419</i>	<i>3,245</i>	<i>100.04%</i>
<b>GRAND TOTAL</b>	<b>\$ 8,553,078</b>	<b>\$9,156,079</b>	<b>\$ 9,218,545</b>	<b>\$ 62,466</b>	<b>100.68%</b>

## **Services to be Delivered in 2007-08**

S&DS offers a variety of programs and services tailored to meet the various needs of seniors and persons with disabilities. With respect to the Division's "core functions" (planning, service coordination and development, advocacy, and information/access services), the agency serves all older and disabled residents of Lane County. Concerning other functions and services, S&DS focuses on persons in economic and social need, including frail, vulnerable, functionally impaired, socially isolated, and economically disadvantaged persons. Special consideration is given to serving low-income minority older persons.

Individuals receive a variety of services, ranging in complexity from relatively straightforward Information and Referral (I&R) to highly specialized nursing home services.

Information and Referral assists callers and visitors who are seeking information, services, and resources for seniors and adults with disabilities.

S&DS' long-term care programs offer social and medical services to people with chronic illnesses and physical or cognitive disabilities. Services are offered in a variety of settings to people who need assistance with daily living activities such as, bathing, dressing, and toileting. Service settings include: recipients' homes, adult foster homes, assisted living, residential care, and nursing home facilities. Eligibility is based on income and assets criteria.

Eligibility assistance is available to low-income adults with disabilities aged 18-64 and seniors 65 plus. Services offered include Oregon Health Plan/Medicaid, Oregon Trail Card (food stamps), and other financial services. Eligibility is based on income, assets and other factors.

Transportation to pharmacies, medical appointments, grocery stores or other destinations, is provided to eligible individuals.

Adult Protective Services staff investigates suspected cases of abuse or neglect of Lane County seniors and adults with disabilities.

The American Community Survey estimates that in 2005, there were approximately

327,762 persons living in Lane County. Seniors over the age of 65 numbered 44,675.

S&DS provided the following assistance to Lane County residents during the period between July 1, 2005 and June 30, 2006:

- Food Stamps and medical assistance: 11,871. The average caseload for the Eligibility Specialists was 487.
- Abuse and neglect complaint referrals: 1,736 (annual count)
- Senior Connections services to frail and homebound seniors not eligible for publicly-financed long term care services: 1,889 (annual client count)
- Senior Meals: 149,142 (annual meal count)
- Medicare Part D counseling: 6,700 unduplicated clients
- Medicare Part D public presentations: 1,984 attendees
- Long Term Care Services:
  - Medicaid Services: 2,609
  - Oregon Project Independence: 134 (annual unduplicated client count)

Note: The above listed figures do not include services provided to S&DS clients by Older Americans Act (OAA) subcontractors.

Implementation of the proposed budget should result in the delivery of services to older people and people with disabilities in Program Year 2007-08, as shown in the table on the next page. In that table, no service data are displayed for the services funded by the Type B AAA Funds. Rather than using units, these services are measured in terms of caseloads and regulatory activities as described above.

### Units of Service to be Delivered in 2007-2008

Program	Units of Service	Unit of Service Definition
LTC Ombudsman Support	400	One visit
Information & Assistance	35,000	One contact
OAA Case Management	1,500	One case
Caregiver Services (S&DS)	11,500	Various definitions
Medication Assistance	250	One person served
Rural Escort	1,450	One person one-way ride
Legal Services	3,250	One hour
Group Meals	71,000	One meal at a dining room
Meals on Wheels (Red Cross)	56,000	One home delivered meal
Meals on Wheels (S&DS)	54,000	One home delivered meal
ElderHelp	4,300	One hour
Bill Payer / Money Mgmt.	1,600	One contact
Elder Abuse Prevention	10	One training or coordination activity
OPI Case Management	195	One case
Home Care	16,000	One hour
Personal Care	8,000	One hour
CEP Home & Personal Care	900	One hour
Caregiver Support Group (CHS)	1,300	One person served
Caregiver Training (CHS)	260	One person served
Type B AAA Services	Not Applicable	See note on previous page

## **Area Plan Objectives for 2007-08**

The annual work program of the staff and advisors of S&DS includes a range of activities, most of which are prescribed by virtue of the agency's status as the Area Agency on Aging and Disability Services for Lane County. However, each year the division has some flexibility to undertake special studies and projects (a.k.a. Objectives) directed at improving the lives of seniors and people with disabilities and/or enhancing the efficiency and effectiveness of the service delivery system. Recommended special studies and projects for 2007-08 are listed below.

1. Continue working on an update of S&DS' disaster preparedness plan and, as part of this work, coordinate S&DS' plans with local public and private non-profit agencies.
2. Complete the 2008-2012 Area Plan on Aging and Disabilities for Lane County.
3. Continue to pursue activities designed to generate non-public sources of support for services for seniors and people with disabilities.
4. Continue outreach efforts directed to minority seniors.
5. Work on public education activities that encourage adults to take more responsibility for the financing of their own long term care.
6. Focus on partnering with other organizations and agencies, combining efforts towards common objectives.

## **General Information on Senior & Disabled Services**

### **The responsibilities of Senior & Disabled Services:**

1. Core Functions (responsibilities of all Area Agencies on Aging in USA)
  - a. Identify the needs of seniors and, locally, people with disabilities.
  - b. Develop and implement plans to address these needs.
    - X Coordinate existing services and develop new services, as needed.
    - X Advocate on behalf of seniors and people with disabilities.
  - c. Manage public resources.
  - d. Help people get the services they need (Information and Assistance).
2. Oregon Type B(2) Aging and Disability Agency Functions (additional responsibilities of all Oregon Type B-2 agencies)
  - a. Determine individuals= eligibility for medical and financial assistance.
  - b. Determine individuals= need and eligibility for long term care service.
  - c. Assess individuals= need for nursing home placement.
  - d. Provide case management services to people receiving long term care services, medical assistance, and financial assistance, including food stamps.
  - e. Enroll seniors and people with disabilities in the Oregon Health Plan.
  - f. Investigate complaints of abuse and provide protective services.
  - g. License and monitor adult foster care homes.
3. Special Responsibilities of Senior & Disabled Services
  - a. Operate the Senior Meals Program.
  - b. Operate the Senior Connections Program, including the provision of medication assistance to seniors and Family Caregiver services to eligible unpaid caregivers.

### **The Services System**

In broad terms, S&DS provides a single point of entry to many government-sponsored services for seniors and people with disabilities. At a practical level, services are provided through a county-wide network of local offices and sites staffed by S&DS employees and volunteers, or by personnel from other organizations working under contract to LCOG. A list of S&DS offices appears later in this Area Plan Summary. A person seeking help may call or visit any of these offices for assistance.

Services provided to seniors and people with disabilities fall into four main categories:

1. Long Term Care Services: S&DS staff assess a person's need for long term care services and his/her eligibility for government-sponsored care. Based on assessment findings, a coordinated plan of care is developed and implemented. Ongoing care coordination/case management is provided to respond to a client's changing needs.

Long term care services range from help with housekeeping, to assistance with personal care (e.g., bathing, dressing), to complete dependence on others for all aspects of daily living. These services can be provided in a variety of settings, depending on the individual's needs and resources. Service settings include clients= homes or apartments, adult foster homes, assisted living or residential care facilities, or nursing homes. S&DS staff can authorize placement and services in any of these settings.

Long term care services are funded by Medicaid (a.k.a., Title XIX) and Oregon Project Independence.

**NOTE:** Due to budget constraints, eligibility for these services was tightened significantly in 2003. Thus, some people, especially those still in their own homes and apartments, are no longer eligible for publicly-funded long term care services.

2. Older Americans Act Programs: S&DS staff and contract providers deliver a range of services to seniors, including information and referral, short term assistance, case management for people not eligible for Title XIX and OPI, group and home-delivered meals, legal assistance, transportation, medication assistance services, in-home services, support for unpaid family caregivers, and bill paying/money management services.

These services are funded with Older Americans Act resources.

3. Elderly and Disabled Protection: S&DS staff provide protective services and investigate reports of abuse of elders and people with disabilities. S&DS staff also license and monitor adult foster homes, and completes criminal history checks of people working with older and disabled people in their own homes or in adult foster homes.

These services are funded with Medicaid and State General Fund dollars.

4. Medical Assistance and Food Stamps: S&DS staff determines eligibility for seniors and people with disabilities to enable them to receive Medical Assistance and Food Stamps (via the Oregon Trail Card). S&DS staff also enrolls seniors and people with disabilities in managed care through the Oregon Health Plan.

These services are funded with Medicaid and Food Stamp Program resources.

**Services may be secured from S&DS at any of the following locations** (with the exception of the toll-free number, all numbers are within area code 541):

- A. Main Office  
Senior & Disabled Services 682-4038  
1015 Willamette Street 1-800-441-4038  
Eugene (TTY 682-4567)
  
- B. Full Service Satellite Offices  
X South Lane Office  
Senior & Disabled Services 942-5577  
37 N. 6th. Street (TTY 682-7821)  
Cottage Grove  
X Coast Office  
Human Resource Office 902-9430  
3180 Hwy. 101 N.  
Florence
  
- C. Community Offices  
X Tony Garcia Service Center 935-2262  
88149 Territorial Road, Veneta  
X Viking Sal Senior Center 998-8445  
245 W. 5th Street, Junction City  
X Willamette Activity Center, Room A 782-4726  
47674 School Street, Oakridge

