

**District 5: Lane County**

**SUMMARY OF PROPOSED  
2008-09 Component  
of the  
AREA PLAN ON AGING & DISABILITY SERVICES  
for  
January 1, 2008 - December 31, 2011**

**For Progress Toward  
A Comprehensive and  
Coordinated Service System  
for Seniors and People with Disabilities**

**Senior & Disabled Services,  
a division of Lane Council of Governments**

(The Area Agency on Aging and Disability Services for Lane County, Oregon)

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February 2008

**NOTICE OF PUBLIC HEARING**  
**on the**  
**2008-09 COMPONENT**  
**of the**  
**2008-11 AREA PLAN ON AGING AND DISABILITY SERVICES**  
**for**  
**LANE COUNTY, OREGON**

The draft 2008-09 Area Plan for senior and disability services will be available for public review at a hearing on **February 26, 2008 (Tuesday), from 2:00 p.m. to 3:00 p.m.** The hearing will be held at **Hilyard Community Center, 2580 Hilyard Street, Eugene, Oregon.**

Senior & Disabled Services (S&DS), a division of Lane Council of Governments, in its capacity as the Area Agency on Aging and Disability Services for Lane County, is the convener of this public hearing.

The hearing offers older people, people with disabilities and members of the public an opportunity to comment on S&DS' plans for the provision of services to older people and people with disabilities between July 1, 2008 and June 30, 2009.

Public comments on the draft Area Plan will be accepted through 3:00 p.m., February 26, 2008. Comments may be given orally or in writing at the hearing, or may be presented in written form to S&DS at the address noted below by 5:00 p.m., February 25, 2008.

Senior & Disabled Services  
1015 Willamette Street  
Eugene, OR 97401

The location of the hearing is wheelchair accessible. For the hearing impaired, a sign language interpreter will be provided with 48 hours notice prior to the hearing. Similarly, with advance notice, large print and other formats of the Summary of the 2008-09 Area Plan are available. Requests for these services can be made to S&DS at the address noted above, or by calling S&DS at one of the following phone numbers: 682-4038, 1-800-441-4038 or TTY 682-4567.

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## **Introduction**

### **Overview of Senior & Disabled Services:**

Lane Council of Governments (LCOG) is a voluntary association of general and special purpose governments in Lane County. The Council was formed in the mid-1940s to coordinate and provide intergovernmental and region-wide services. It is governed by a board of directors comprised of elected officials from twenty-seven (27) public agencies in the area. Among its many responsibilities, LCOG is the designated Area Agency on Aging and Disability Services for Lane County. Within LCOG, operational responsibility for services for senior citizens and people with disabilities rests with Senior & Disabled Services (S&DS) and two citizen advisory councils - the Senior Services Advisory Council and the Disability Services Advisory Council.

The mission of S&DS is:

*To advocate for seniors and people with disabilities and provide to them quality services and information that promote dignity, independence, and choice.*

S&DS currently provides a wide range of services to seniors and people with disabilities. S&DS employees provide many of these services; others are provided by organizations working under contract to S&DS.

### **Development of the Area Plan:**

In accordance with federal and state policy, S&DS is required to help create and maintain a comprehensive and coordinated service delivery system to meet the needs of older and disabled people in Lane County. To document its work toward this goal, S&DS is required to develop an Area Plan on Aging and Disability Services. The Area Plan is a multi-year document, with annual updates. It serves two purposes: (1) it is a planning document -- it identifies the needs of seniors and adults with disabilities, and describes the agency's plans for addressing these needs; and (2) it is a compliance document which provides the basis for the State of Oregon to contract with LCOG for the delivery of a range of services to older people and people with disabilities.

Program Year 2008-09 (July 1, 2008 B June 30, 2009) represents the first full year of the new Area Plan cycle, which began in January 2008 and runs through December 2011. To prepare for the multi-year plan, an assessment of the needs of seniors and people with disabilities who live in Lane County was completed by S&DS during the fall of 2006. Additionally, other studies of local needs, such as the United Way 2007 Community Assessment and the Lane Coordinated Public Transit Human Services Transportation Plan, were evaluated. The multi-year Area Plan for Seniors and People with Disabilities in Lane County was submitted to the State of Oregon in October 2007 and has received approval from the Department of Human Services State Unit on Aging.

The development of the 2008-09 Component to the 2008-2011 Area Plan was a joint effort involving staff and members of S&DS' Planning & Budget Committee, a standing committee of LCOG's two advisory councils. Work started in November 2007. First, in order to help the Committee make informed choices, significant time was spent educating members on the various funding sources, the services provided during Program Year 2007-08, the effectiveness of current services, the unmet needs of the senior community, and potential new service models. The Committee concluded this first phase by agreeing upon eight basic principles for decision-making. Second, the Committee received preliminary information from staff on the availability of federal and State revenues for the 2008-09 program year. Last, based on all of the above information and using the eight principles for decision-making, the Committee developed recommendations covering the key policy elements of the 2008-09 Component to the Area Plan, notably, the budget and objectives for the year.

This Summary of the 2008-09 Component to the Area Plan contains the following information:

Information on the needs of seniors and people with disabilities in Lane County;

- Proposed Budget for 2008-09;
- Proposed Service Delivery Plan for 2008-09;
- Proposed Objectives for 2008-09; and
- General information on S&DS, a division of Lane Council of Governments.

## **Information on the Needs of Seniors and People with Disabilities in Lane County**

As mentioned previously, in the fall of 2006 Senior & Disabled Services completed an assessment of the needs of seniors and people with disabilities in Lane County. Data from a variety of sources was compiled and analyzed, including the 2000 U.S. Census, the 2005 American Community Survey, the United Way 2007 Community Assessment Study, the LTD Coordinated Human Services Transportation Plan, S&DS client and service data, and secondary sources. It also sought input from community members, including consumers, providers of services, elected officials and other interested parties. From this work, demographic profiles for both populations were created, needs were identified, and recommendations developed. Key elements of this Assessment follow.

### **Demographic Information:**

- Data from the most recent census (in the year 2000) indicates there were 42,954 seniors (65+) in Lane County, which was 13.3% of the total population. According to the 2005 American Community Survey, there were 44,675 people 65+ in Lane County, which was 13.6% of the population. By the year 2015, the Lane County 65+ population is projected to be 59,560, or 16% of the population.
- Overall, Lane County has a slightly higher percentage of people age 65+ than the State of Oregon or the nation.
- Almost sixteen percent, or 35,132, of Lane County residents, aged 16-64, living in the community, have some form of a disability. Seniors age 65+ had a greater percentage of individuals reporting a disability, at almost forty two percent. In total, Lane County had a higher percentage of residents (17.4%) reporting a disability than the statewide average (15%).
- The most frequent primary diagnoses for S&DS' younger disabled community-based, long-term-care clients are neurological, musculoskeletal, psychiatric, and cardiovascular impairments. S&DS' senior community-based, long-term care clients' most frequent primary diagnoses include cardiovascular, musculoskeletal, psychiatric, and neurological disorders.
- Based on the 2005 American Community Survey, sixteen percent (16%) of the residents of Lane County live in poverty. Of those 65+ years of age, 4.5% are low income. This is a significant decline from 2000 where 7.5% of all seniors in Lane County were at or below the poverty level. However, it is higher than the statewide average of 1.2% for people over 65 years of age.

- In contrast, the majority of S&DS clients, both seniors and people with disabilities, live at or near the poverty level.

### **Summary of Needs:**

It is vital that services respond to the ever-growing population of seniors and persons with disabilities. The numbers of adults age 65 and older will more than double nationally by 2030. The Oregon Office of Economic Analysis projections indicate that the senior population will more than triple by 2040.

The 2006 S&DS Needs Assessment found that seniors and persons with disabilities are experiencing similar problems. While their needs are not identical, their top areas of concern were identified as:

- Assistance with meals
- Assistance with in-home services (home care and personal care)
- Problems obtaining information on available resources and services
- Caregiver support services
- Special transportation
- Advocacy assistance for needs
- Assistance with Money Management and senior legal issues
- Difficulty paying for medical and dental care
- Bereavement and Mental Health Counseling

As part of the 2008-09 budget planning process, the Planning & Budget Committee requested information from S&DS staff regarding current unmet needs and/or gaps in service. A survey of S&DS staff working with Older Americans Act programs found the following unmet needs / gaps in service:

- Respite care for family caregivers
- Extended information sharing, assistance and consultation by phone
- In-person case management and consultation
- Special transportation for those unable to use the bus
- An investment in Group Dining services, to modernize the program.

Using the information above, the Planning and Budget Committee agreed upon the following recommendations for the 2008-09 Area Plan Budget.

## Area Plan Budget for 2008-09

The budget set forth in this document focuses exclusively on the funds that S&DS receives from Oregon's Department of Human Services (DHS) via the Area Plan Contract. These funds are derived from three sources: Older Americans Act, Type B AAA Funds (including Medicaid, Food Stamps, and Oregon General Funds), and a State in-home services program known as "Oregon Project Independence" (OPI). Information on the permitted uses of these funds is presented below. This information is followed by specific budget information for 2008-09, including anticipated revenues and recommendations for the use of these funds for the delivery of services in Program Year 2008-09.

(Note: In addition to the funds identified in this document, each year S&DS receives and uses funds from a variety of other sources, including grants, contracts, fees, contributions from program participants, and donations. The agency has little decision-making control over the use of most of these revenues; they must be spent for the purposes prescribed by the funding sources and/or grantors.)

### Permitted Uses of Area Plan Contract Funds:

OLDER AMERICANS ACT (Federal funds):

Title III-B: Support Services and AAA Administration, including:

1. Federal Priority Services:

- Access Services: transportation, including assisted transportation (a.k.a. 'escort'); outreach; information and assistance; and case management;
- In-home Services: home care; personal care; friendly visiting; telephone reassurance; chore; coordination of in-home volunteers (a.k.a. 'ElderHelp'); and in-home support services (such as, respite); and
- Legal Services

2. Other allowable services: Virtually all supportive services, other than meals, are allowable under OAA Title III-B. In addition to the 'federal priority services' listed above, S&DS currently spends III-B funds on: AAA Administration, Money Management, Mental Health Counseling, and support to the Long Term Care Ombudsman Program.

Title III-C-1: Group Meals and AAA Administration.

Title III-C-2: Home-Delivered Meals (a.k.a. “Meals on Wheels”) and AAA Administration.

Title III-D: Health promotion, disease prevention and prescription medication services. Federal law requires that a minimum of 23.6% of OAA III-D funds be spent on medication services. S&DS currently uses its Title III-D funds for information, referral and counseling related to Medicare Part D and other resources for prescription drug coverage.

Title III-E: Family Caregiver Support Services and AAA Administration. S&DS= current plan for the use of III-E funds calls for the provision of the following services to eligible individuals and families: information, assistance, caregiver training, counseling, organization of support groups, respite, and supplemental services.

Title VII-A: Elder abuse prevention services.

TYPE B AAA FUNDS (a blend of federal and State funds, including Medicaid, Food Stamps, and State funds):

These funds are utilized for eligibility determination, benefits issuance, case management, protective services, the licensure and monitoring of adult foster care homes, and AAA Administration. These funds may not be used for direct services.

OREGON PROJECT INDEPENDENCE, or AOPI@ (State funds):

OPI can be used for the services listed below. Of these, S&DS currently funds: Home Care, Personal Care, Meals on Wheels, Money Management, Case Management and AAA Administration.

- Home Care, including Money Management
- Personal Care
- Chore Services
- Information and Assistance
- Assisted Transportation/Escort Services
- Meals on Wheels
- Case Management
- AAA Administration

Note: The Oregon Legislature enacted SB 870 in 2005. This act expanded the range of services which can be funded with OPI dollars, and made adults with disabilities (18-59 years) eligible for its services. While Oregon's Department of Human Services has drafted new rules to reflect this change, funding for the program has been stagnant. After the 2007 Legislative Session, the Department of Human Services determined that due to limited funding, the Oregon Project Independence Program would not be expanded to serve people with disabilities at this time. Thus, S&DS continues to be limited to serving those individuals eligible for OPI services prior to 2005, namely, older people and individuals younger than 60 years of age with dementing illnesses.

### **Revenues for 2008-09:**

For most of its programs, Senior & Disabled Services receives funding on a bi-annual basis. Program Year 2008-09 is the second year of the 2007-09 bi-ennium. While there is some concern regarding the possibility of an economic downturn, as of this date the State of Oregon Legislature has not taken action to change or reduce program allocations for the 2007-09 bi-ennium. On the U.S. Congress side, an Omnibus Package for FY2008 was passed on December 19, 2007 that reflected a slight increase for most Older Americans Act programs. Given all of the above, S&DS anticipates that available resources for Program Year 2008-09 will be higher than for the current year, with an overall increase of about five percent.

While an increase of approximately five percent is positive, it certainly should be noted that the total S&DS budget is still less than what was budgeted four years ago. Services have not yet fully recovered from the significant funding reductions of the past few years. Both resources and staffing levels continue to be stretched thin. In particular, the 2008-09 Family Caregiver Program budget is only 77.7% of the 2004-05 budget level, or \$48,312 less than the 2004-05 allocation. The result is limited availability of respite care for family caregivers. Paired with increasing demand due to the aging demographics, Senior & Disabled Services faces unique challenges in the delivery of critical services to the public. In response, the Planning and Budget Committee members committed themselves to supporting and expanding respite and supportive services wherever possible.

Anticipated revenues for Program Year 2008-09 are displayed in the table below. In addition to showing the revenues that S&DS projects to be available for the upcoming

year, the table provides comparative information based on the agency's current year budget.

REVENUE SOURCE	Revenue Comparison		Changes from 2007-08		
	Revenue FY 2007-08		Revenue FY 2008-09	\$	%
Older Americans Act	\$ 1,168,435		\$ 1,269,851	\$101,416	8.6%
Oregon Project Independence	564,480		\$595,292	\$30,812	5.4%
Type B AAA Funds	7,570,952		\$7,923,101	\$352,149	4.6%
TOTALS	\$9,303,867		\$ 9,788,244	\$ 484,377	5.2%

### **Recommended Expenditures for 2008-09:**

As part of the budget development process, the Planning & Budget Committee agreed upon the following basic principles for decision-making:

- Services will reflect priority issues identified by the Needs Assessment and surveys.
- Services will produce desired outcomes and be cost effective.
- As directed by the Older Americans Act, an array of services will be designed to support a coordinated and comprehensive delivery system.
- Services are to fill gaps in the delivery system and avoid duplication.
- Services will focus on helping people remain in their own home for as long as possible, if that is their choice.
- When feasible, activities that can leverage additional resources should be pursued.
- The funding of on-going services should reflect a provision for indexing budgets to offset inflation, when possible.
- New services may be explored as current or new sources of revenue allow.

Based on these directions, staff developed an initial version of the 2008-09 budget. It was presented to the Committee in late January 2008. After careful review, the Committee

accepted it as the preliminary draft budget for 2008-09 and authorized staff to use it in the development of the Proposed Area Plan Update, which is now subject to public review.

The proposed budget for 2008-09 is displayed in the table below.

### Proposed Program Year 2008-09 Area Plan Budget

Program	FY 06-07 Budget	Current Year Budget	Proposed FY08-09 Budget	Differences: Next Year to Current Year	
				Funds	Percent
AAA Administration	\$169,371	\$163,082	\$175,276	\$ 12,194	107.48%
LTC Ombudsman Support	1,217	1,224	1,285	61	105.00%
OAA Info & Assistance	122,141	124,089	130,293	6,204	105.00%
OAA Case Management	123,293	125,248	131,510	6,262	105.00%
Family Caregiver Svcs(S&DS)	193,220	147,978	168,521	20,543	113.88%
Medication Assistance	27,192	24,897	26,734	1,837	107.38%
Rural Escort	9,796	9,853	12,026	2,173	122.05%
Legal Services	56,507	56,835	59,677	2,842	105.00%
Group Meals	296,891	298,613	334,427	35,814	111.99%
Meals on Wheels (Red Cross)	107,343	109,922	115,418	5,496	105.00%
Meals on Wheels (S&DS)	185,962	188,029	197,430	9,401	105.00%
ElderHelp	15,025	15,112	15,868	756	105.00%
Bill Payer / Money Mgmt.	15,802	9,747	5,670	(4,077)	58.17%
Elder Abuse Prevention	9,540	6,771	11,704	4,933	172.85%
OPI Case Management	107,224	110,524	117,788	7,264	106.57%
OPI Home Care	229,500	224,802	236,042	11,240	105.00%
OPI Personal Care	140,637	96,108	100,913	4,805	105.00%
OPI Home Care Worker	5,671	8,000	8,400	400	105.00%
OPI Info & Assistance			3,476	N/A	N/A
Caregiver Training (CHS)	2,245	1,999	2,099	100	105.00%
Caregiver Support (CHS)	11,328	10,082	10,586	504	105.00%
<i>Total OAA / OPI Services</i>	<i>1,829,905</i>	<i>1,732,915</i>	<i>\$1,865,144</i>	<i>132,229</i>	<i>107.63%</i>
<i>Total Type B AAA Services</i>	<i>7,036,743</i>	<i>7,570,952</i>	<i>\$7,923,101</i>	<i>352,149</i>	<i>104.65%</i>
<b>GRAND TOTAL</b>	<b>\$8,866,648</b>	<b>\$9,303,867</b>	<b>\$9,788,244</b>	<b>\$ 484,377</b>	<b>105.21%</b>

## **Services to be Delivered in 2008-09**

S&DS offers a variety of programs and services tailored to meet the various needs of seniors and persons with disabilities. With respect to the Division's "core functions" (planning, service coordination and development, advocacy, and information/access services), the agency serves all older and disabled residents of Lane County. Concerning other functions and services, S&DS focuses on persons in economic and social need, including frail, vulnerable, functionally impaired, socially isolated, and economically disadvantaged persons. Special consideration is given to serving low-income minority older persons.

In an effort to address the needs of an aging population, and consistent with the direction of the Planning and Budget Committee, S&DS will begin building its capacity to perform Information and Assistance activities during FY08-09. With the demographic shift to older persons quickly expanding, it is critical that the public have easy access to information about cost effective services. Additionally, consultation with experts regarding available resources can help prevent or delay the need for Medicaid. By building upon the framework already established as an Area Agency on Aging, S&DS will expand its capacity as an Aging and Disability Resource Center during FY08-09.

S&DS' publicly funded long-term care programs offer social and medical services to people with chronic illnesses and physical or cognitive disabilities. Individuals receive a variety of services, ranging in complexity from relatively straightforward Information and Assistance (I&A) to highly specialized nursing home services. For people who need assistance with daily living activities such as, bathing, dressing, and toileting, services are offered in a variety of settings such as recipients' homes, adult foster homes, assisted living, residential care, and nursing home facilities. Eligibility is based on income and assets criteria.

Eligibility assistance is available to low-income adults with disabilities aged 18-64 and seniors 65 plus. Services offered include Oregon Health Plan/Medicaid, help with Medicare premiums, and the Oregon Trail Card (food stamps). Eligibility is based on income, assets and other factors.

Transportation to pharmacies, medical appointments, grocery stores or other destinations, is provided to eligible individuals.

Adult Protective Services staff investigates suspected cases of abuse or neglect of Lane County seniors and adults with disabilities.

***Services Provided During the Most Recently Completed Fiscal Year (2006-07)***

Helping people live independently is a core function of Senior & Disabled Services. Sometimes just a little bit of help can prevent or postpone the need for more expensive care. Using non-Medicaid funds through the Older Americans Act and Oregon Project Independence, S&DS helped over 4,000 people during FY2006-07 through services such as:

- Group or Home Delivered Meals through the Senior Meals Program: 146,323 meals served July 1, 2006 through June 30, 2007
- Respite for Family Caregivers: 5,432 hours
- Information and Care Coordination: 36,028 personal contacts
- In Home Help: 18,269 hours of personal care or housekeeping
- Volunteer Help for meal delivery, transportation or shopping assistance: 77,000 hours.

Services provided through publicly funded programs such as Medicaid and Food Stamps include the following:

- 5,626 inquiries about Medicaid and/or Food Stamps, or 22 new requests per work day
- Of the 5,626 inquiries, 2,790 people actually made application for Medicaid and/or Food Stamps
- 12,078 seniors and people with disabilities received Food Stamps or medical assistance (as of June 30, 2007)
- Of the 12,078, 2,476 received assistance with their long term care needs
- 1,895 abuse and neglect complaint referrals for the year.

Note: The above listed figures do not include services provided to S&DS clients by Older Americans Act (OAA) subcontractors.

Implementation of the proposed budget for Program Year 2008-09 should result in the delivery of services to older people and people with disabilities as shown in the table on the next page. In that table, no service data are displayed for the services funded by the Type B AAA Funds. Rather than using units, these services are measured in terms of caseloads and regulatory activities as described above.

### Units of Service to be Delivered in 2008-2009

Program	Units of Service	Unit of Service Definition
LTC Ombudsman Support	400	One hour of screening / recruitment
Information & Assistance	40,000	One contact
OAA Case Management	1,800	One case
Caregiver Services (S&DS)	9,000	Various definitions
Medication Assistance	891	One hour of consultation
Rural Escort	29,693	One mile
Legal Services	3,295	One hour
Group Meals	60,000	One meal at a dining room
Meals on Wheels (Red Cross)	62,000	One home delivered meal
Meals on Wheels (S&DS)	70,310	One home delivered meal
ElderHelp	3,800	One hour
Bill Payer / Money Mgmt.	900	One contact
Elder Abuse Prevention	10	One training or coordination activity
OPI Case Management	160	One case
Home Care	14,349	One hour
Personal Care	5,454	One hour
CEP Home & Personal Care	848	One hour
Caregiver Support Group (CHS)	1,515	One person served per session
Caregiver Training (CHS)	300	One person served per session
Type B AAA Services	Not Applicable	See note on previous page

## **Area Plan Objectives for 2008-09**

The annual work program of the staff and advisors of S&DS includes a range of activities, most of which are prescribed by virtue of the agency's status as the Area Agency on Aging and Disability Services for Lane County. However, each year the division has some flexibility to undertake special studies and projects (a.k.a. "objectives") directed at improving the lives of seniors and people with disabilities and/or enhancing the efficiency and effectiveness of the service delivery system. Recommended special studies and projects for 2008-09 are listed below.

1. Complete an update of the 2006 Needs Assessment of seniors and people with disabilities in Lane County, including research on where people live in relationship to the services they need.
2. Expand and improve information and assistance services to the general public using best practices from the national Aging and Disability Resource Centers, which promote easy access to information and consultation.
3. Continue to pursue activities designed to generate non-public sources of support for services for seniors and people with disabilities, including research on providing services on a sliding fee scale.
4. Continue outreach efforts directed to minority seniors, including participation at ethnic fairs, celebrations, and contact through faith-based organizations.
5. Work on public education activities that encourage adults to take more responsibility for the financing of their own long term care.
6. Focus on partnering with other organizations and agencies, combining efforts towards common objectives.

## **General Information on Senior & Disabled Services**

### **The responsibilities of Senior & Disabled Services:**

1. Core Functions (responsibilities of all Area Agencies on Aging in USA)
  - a. Identify the needs of seniors and, locally, people with disabilities.
  - b. Develop and implement plans to address these needs.
    - Coordinate existing services and develop new services, as needed.
    - Advocate on behalf of seniors and people with disabilities.
  - c. Manage public resources.
  - d. Help people get the services they need (Information and Assistance).
  
2. Oregon Type B(2) Aging and Disability Agency Functions (additional responsibilities of all Oregon Type B-2 agencies)
  - a. Determine individuals' eligibility for medical assistance and food stamps.
  - b. Determine individuals' need and eligibility for long term care service.
  - c. Assess individuals' need for nursing home placement.
  - d. Provide case management services to people receiving long term care services, medical assistance, and food stamps.
  - e. Enroll seniors and people with disabilities in the Oregon Health Plan.
  - f. Investigate complaints of abuse and provide protective services.
  - g. License and monitor adult foster care homes.
  
3. Special Responsibilities of Senior & Disabled Services
  - a. Operate the Senior Meals Program.
  - b. Operate the Senior Connections Program, including the provision of medication assistance to seniors and Family Caregiver services to eligible unpaid caregivers.

### **The Services System**

In broad terms, S&DS provides a single point of entry to many government-sponsored services for seniors and people with disabilities. At a practical level, services are provided through a county-wide network of local offices and sites staffed by S&DS employees and volunteers, or by personnel from other organizations working under contract to LCOG. A list of S&DS offices appears later in this Area Plan Summary. A person seeking help may call or visit any of these offices for assistance.

Services provided to seniors and people with disabilities fall into four main categories:

1. Long Term Care Services: S&DS staff assess a person's need for long term care services and his/her eligibility for government-sponsored care. Based on assessment findings, a coordinated plan of care is developed and implemented. Ongoing care coordination/case management is provided to respond to a client's changing needs.

Long term care services range from help with housekeeping, to assistance with personal care (e.g., bathing, dressing), to complete dependence on others for all aspects of daily living. These services can be provided in a variety of settings, depending on the individual's needs and resources. Service settings include clients' homes or apartments, adult foster homes, assisted living or residential care facilities, or nursing homes. S&DS staff can authorize placement and services in any of these settings.

Long term care services are funded by Medicaid (a.k.a., Title XIX) and Oregon Project Independence.

2. Older Americans Act Programs: S&DS staff and contract providers deliver a range of services to seniors, including information and referral, short term assistance, case management for people not eligible for Title XIX and OPI, group and home-delivered meals, legal assistance, transportation, medication assistance services, in-home services, support for unpaid family caregivers, and bill paying/money management services.

These services are funded with Older Americans Act resources.

3. Elderly and Disabled Protection: S&DS staff provide protective services and investigate reports of abuse of elders and people with disabilities. S&DS staff also license and monitor adult foster homes, and completes criminal history checks of people working with older and disabled people in their own homes or in adult foster homes.

These services are funded with Medicaid and State General Fund dollars.

4. Medical Assistance and Food Stamps: S&DS staff determines eligibility for seniors and people with disabilities to enable them to receive Medical Assistance

and Food Stamps (via the Oregon Trail Card). S&DS staff also enrolls seniors and people with disabilities in managed care through the Oregon Health Plan.

These services are funded with Medicaid and Food Stamp Program resources.

**Services may be secured from S&DS at any of the following locations** (with the exception of the toll-free number, all numbers are within area code 541):

- A. Main Office
  - Senior & Disabled Services 682-4038
  - 1015 Willamette Street 1-800-441-4038
  - Eugene (TTY 682-4567)
  
- B. Full Service Satellite Offices
  - i. South Lane Office
    - Senior & Disabled Services 942-5577
    - 37 N. 6th. Street (TTY 682-7821)
    - Cottage Grove
  - ii. Coast Office
    - Human Resource Office 902-9430
    - 3180 Hwy. 101 N.
    - Florence
  
- C. Community Offices
  - i. Tony Garcia Service Center 935-2262
    - 88149 Territorial Road, Veneta
  - ii. Viking Sal Senior Center 998-8445
    - 245 W. 5th Street, Junction City
  - iii. Willamette Activity Center, Room A 782-4726
    - 47674 School Street, Oakridge