

District 5: Lane County

**SUMMARY
2005-06 Component
of the
AREA PLAN ON AGING & DISABILITY SERVICES
for
July 1, 2003 - December 31, 2007**

**For Progress Toward
A Comprehensive and
Coordinated Service System
for Seniors and People with Disabilities**

**Senior & Disabled Services,
a division of Lane Council of Governments**

(The Area Agency on Aging and Disability Services for Lane County, Oregon)

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Introduction

Overview of Senior & Disabled Services:

Lane Council of Governments (LCOG) is a voluntary association of governmental entities in Lane County. The Council was formed in the mid-1940s to coordinate and provide intergovernmental and region-wide services. It is governed by a board of directors comprised of elected officials from twenty-six (26) public agencies in the area. Among its many responsibilities, LCOG is the designated Area Agency on Aging and Disability Services for Lane County. Within LCOG, operational responsibility for services for senior citizens and people with disabilities rests with Senior & Disabled Services (S&DS) and two citizen advisory councils - the Senior Services Advisory Council and the Disability Services Advisory Council.

The mission of S&DS is:

To advocate for seniors and people with disabilities and provide to them quality services and information that promote dignity, independence, and choice.

S&DS currently provides a wide range of services to seniors and people with disabilities. S&DS employees provide many of these services; others are provided by organizations working under contract to S&DS.

Development of the Area Plan:

In accordance with federal and state policy, S&DS is required to help create and maintain a comprehensive and coordinated service delivery system to meet the needs of older and disabled people in Lane County. To document its work toward this goal, S&DS is required to develop an Area Plan on Aging and Disability Services. The Area Plan is a multi-year document, with annual updates. It serves two purposes: (1) it is a planning document -- it identifies the needs of seniors and adults with disabilities, and describes the agency's plans for addressing these needs; and (2) it is a compliance document which provides the basis for the State of Oregon to contract with LCOG for the delivery of a range of services to older people and people with disabilities.

Program Year 2003-04 (July 1, 2003 – June 30, 2004) was the first year of the current Area Plan cycle. To prepare for this cycle, in 2002 S&DS completed an assessment of the needs of seniors and people with disabilities who live in Lane County. Since then, there have been dramatic reductions in the availability of services for both populations. In recognition of this fact, S&DS updated portions of its 2002 assessment in the summer of 2004. The contents of the Program Year 2005-06 Component to S&DS' 2003-07 Area Plan on Aging and Disability Services are guided by the findings and recommendations of the 2004 update to the 2002 assessment.

The development of the 2005-06 Component to the Area Plan was a joint effort involving staff and members of the S&DS Planning & Budget Committee, a standing committee of LCOG's two advisory councils. Work started in November 2004. First, the Committee was briefed on the findings and recommendations of the 2002 needs assessment and its 2004 update, as well as on the progress being made to accomplish the objectives in the current year component of the Plan. Second, it received preliminary information from staff on the availability of federal and State revenues for the 2005-06 program year. Based on both sets of information, it developed recommendations covering the key policy elements of the 2005-06 Component to the Area Plan, notably, the budget and objectives for the year. These proposals were reviewed at a public hearing on February 23, 2005. Based on the input received, a minor amendment to the Budget for 2005-06 was made by the Planning & Budget Committee prior to Advisory Councils' review. Reviews and endorsements by the Advisory Councils of the Plan Update, as amended, occurred in March and April, 2005. LCOG Executive Committee consideration will occur in mid-May, 2005.

This Summary of the 2005-06 Component to the Area Plan contains the following information:

- C Information on the needs of seniors and people with disabilities in Lane County;
- C Budget for 2005-06;
- C Service Delivery Plan for 2005-06;
- C Objectives for 2005-06; and
- C General information on S&DS, a division of Lane Council of Governments.

Information on the Needs of Seniors and People with Disabilities in Lane County

To complete its 2002 assessment of the needs of seniors and people with disabilities, Senior & Disabled Services compiled and analyzed data from a variety of sources, including the 2000 U.S. Census, a 1998 needs assessment conducted by United Way of Lane County, S&DS client and service data, and secondary sources. It also sought input from community members, including consumers, providers of services, and government officials. From this work, demographic profiles for both populations were created, needs were identified, and recommendations developed. Key elements of this Assessment follow.

Demographic Information:

- There were 42,954 seniors (65+) in Lane County in 2000. Between 1990 and 2000, the number of “younger” seniors (65-74 years of age) decreased by 361 persons, while the number of “older” seniors increased by 6,257.
- Seventeen percent, or 36,321, of Lane County residents, aged 16-64, living in the community, have some form of a disability.
- The most frequent primary diagnoses for S&DS’ younger disabled community-based, long-term-care clients are neurological, musculoskeletal, cardiovascular, and psychiatric impairments. S&DS’ senior community-based, long-term care clients’ most frequent primary diagnoses include cardiovascular, psychiatric, musculoskeletal, and endocrine disorders.
- According to the 2000 Census, 14% of the residents of Lane County live in poverty. Of those 65+ years of age, 7.5% are low income. In contrast, the majority of S&DS clients, both seniors and people with disabilities, live at or near the poverty level.
- The percentage of minority clients in S&DS’ caseload appears to be low, when compared with Census data. However, it must be noted that Census data are not age specific, and many of S&DS’ clients are over the age of 60.

Summary of Needs, as Identified in 2002:

Based on the available data, S&DS concluded that seniors and people with disabilities were experiencing similar problems. While their needs were not identical, their top areas of concern were as follows:

- Financial problems, including not having adequate funds to pay for doctors, dentists, pharmacy costs, medical insurance, legal assistance, clothing, utilities, housing, food, and recreation.
- Problems with budgeting.
- Cognitive and emotional problems.
- Problems obtaining information on available resources and services, including fraud alerts.
- Caregiver problems.
- Problems obtaining transportation, including special transportation services.

As noted on Page 3 above, these findings were reached prior to the implementation of significant service cuts by the State of Oregon in response to a severe shortage of funds. Subsequent to the completion of this needs assessment, Oregon voters rejected Ballot Measure 28 and, in response, severe cuts to senior and disability services were implemented. In order to forestall further cuts, as well as to restore essential services, the 2003 State Legislature enacted a revenue enhancement package which involved a combination of temporary and permanent tax increases. This plan was referred to the voters as Ballot Measure 30. In February 2004, the voters soundly rejected it. As a result, most of the service cuts implemented in 2003 remained in place and additional cuts to Oregon Health Plan services were made.

2004 Needs Assessment Update:

Given the service reductions referenced above, S&DS' Advisory Councils asked agency staff to reconvene the focus groups consulted in 2002 to ascertain the impact of service cuts on people's sense of the needs of seniors and people with disabilities. In response, participants who attended the 2002 focus groups were invited to attend similar groups in the summer of 2004. Based on their input, S&DS determined that the needs of both populations continue to be substantially similar to those identified in 2002. Notwithstanding this fact, the 2004 participants put far more emphasis on the importance of the agency targeting its resources on the provision of information, referral, and assistance for the purpose of helping people access available services from all public and private sources, including pharmaceutical manufacturers. Secondarily, they also urged the agency to strive to allocate more funds for group meals, meals on wheels, transportation, and in-home services for people not eligible for Medicaid.

Area Plan Budget for 2005-06

The budget set forth in this document focuses exclusively on the funds that S&DS receives from Oregon's Department of Human Services (DHS) via the Area Plan Contract. These funds are derived from three sources: Older Americans Act, a public assistance block grant (including Medicaid, Food Stamps, and Oregon General Funds), and a State in-home services program known as "Oregon Project Independence" (OPI). Information on the permitted uses of these funds is presented below. This information is followed by specific budget information for 2005-06, including anticipated revenues and recommendations for the use of these funds for the delivery of services in Program Year 2005-06.

(Note: In addition to the funds identified in this document, each year S&DS receives and uses funds from a variety of other sources, including grants, contracts, fees, contributions from program participants, and donations. The agency has little decision-making control over the use of most of these revenues; they must be spent for the purposes prescribed by the funding sources and/or grantors.)

Permitted Uses of Area Plan Contract Funds:

OLDER AMERICANS ACT (Federal funds):

Title III-B: Support Services and AAA Administration, including:

1. Federal Priority Services:

- Access Services: transportation, including assisted transportation (a.k.a. "escort"); outreach; information and assistance; and case management;
- In-home Services: home care; personal care; friendly visiting; telephone reassurance; chore; coordination of in-home volunteers (a.k.a. "ElderHelp"); and in-home support services (such as, respite); and
- Legal Services

2. Other allowable services: Virtually all supportive services, other than meals, are allowable under OAA Title III-B. In addition to the "federal priority services" listed above, S&DS currently spends III-B funds on: AAA Administration, Money Management, Mental Health Counseling, and support to the Long Term Care Ombudsman Program.

Title III-C-1: Group Meals and AAA Administration.

Title III-C-2: Home-Delivered Meals (a.k.a. “Meals on Wheels”) and AAA Administration.

Title III-D: Health promotion, disease prevention and prescription medication services. Federal law requires that a minimum of 23.6% of OAA III-D funds be spent on medication services. S&DS currently uses its Title III-D funds for mental health counseling and prescription drug assistance services.

Title III-E: Family Caregiver Support Services and AAA Administration. S&DS’ current plan for the use of III-E funds calls for the provision of the following services to eligible individuals and families: information, assistance, caregiver training, counseling, organization of support groups, respite, and supplemental services.

Title VII-A: Elder abuse prevention services.

PUBLIC ASSISTANCE BLOCK GRANT (a blend of federal and State funds, including Medicaid, Food Stamps, and State funds):

These funds are utilized for eligibility determination, benefits issuance, case management, protective services, the licensure and monitoring of adult foster care homes, and AAA Administration. These funds may not be used for direct services.

OREGON PROJECT INDEPENDENCE, or “OPI” (State funds):

OPI can be used for the services listed below. Of these, S&DS currently funds: Home Care, Personal Care, Case Management and AAA Administration.

- Home Care
- Personal Care
- Chore Services
- Assisted Transportation/Escort Services
- Meals on Wheels
- Case Management
- AAA Administration

Revenues for 2005-06:

The revenue picture for the upcoming fiscal year looks bleak. S&DS anticipates that available resources for Program Year 2005-06 will be 15% - 17% lower than for the current year. While the extent of federal Older Americans Act funding appears predictable, information on the availability of OPI and Public Assistance Block Grant (PABG) funds is unclear. Sometime between June and September 2005 the State Legislature will adopt a State Budget for the 2005-07 biennium. This budget will determine how many OPI and PABG dollars are available of services in Lane County between July 1, 2005 and June 30, 2007. Since the Legislature will not act on these appropriations prior to the date for the submission of this Plan to Oregon's Department of Human Services, the Advisory Councils' Planning & Budget Committee decided to develop two versions of the Area Plan Budget for 2005-06, one based on the Governor's Recommended Budget for 2005-07, and another based on the assumption that the Legislature will approve a more generous appropriation for Oregon Project Independence than the one proposed by the Governor.

In the revenue and expense tables presented in this document, both versions of the proposed Area Plan Budget for 2005-06 are displayed. If the Legislature accepts the OPI appropriation level recommended by the Governor, S&DS will implement the budget entitled "Option 1." However, if the Legislature appropriates funding for OPI at the level it approved for the 2003-05 biennium, S&DS will implement "Option 2." Finally, if the Legislature adopts an OPI appropriation for 2005-07 that is different than either of these scenarios, the Planning & Budget Committee may need to develop a third version of the Area Plan Budget for the 2005-06 program year.

In the Option 1 Budget presented below, revenues are projected at \$8,261,484. This amount is **\$1,672,428 LESS** than S&DS' current year revenues from these sources. The comparable figures for the Option 2 Budget are \$8,446,407 and \$1,487,505. Two tables summarizing anticipated revenues for 2005-06 appear on the next page.

Budget Option 1 (Assumption: The Legislature accepts the Governor's recommendation and cuts the OPI appropriation for 2005-07 by 60%):

Option 1	Estimated Revenues - Fiscal Year 2005-06			Changes from 2004-05	
	New Revenues	Carry-over Funds	Total Funds	\$	%
Older Americans Act	\$ 1,219,167	\$ 167,493	\$ 1,386,660	(\$ 27,892)	-2 %
Public Assist. Block Grant	6,708,407	0	6,708,407	(1,187,644)	-15 %
Oregon Project Independence	166,417	0	166,417	(456,892)	-73%
TOTALS	\$ 8,093,991	\$ 167,493	\$ 8,261,484	(\$ 1,672,428)	-17 %

Budget Option 2 (Assumption: The Legislature appropriates OPI funds for 2005-07 at the same level as it appropriated for the 2003-05 biennium):

Option 2	Estimated Revenues - Fiscal Year 2005-06			Changes from 2004-05	
	New Revenues	Carry-over Funds	Total Funds	\$	%
Older Americans Act	\$ 1,219,167	\$ 167,493	\$ 1,386,660	(\$ 27,892)	-2 %
Public Assist. Block Grant	6,708,407	0	6,708,407	(1,187,644)	-15 %
Oregon Project Independence	351,340	0	351,340	(291,969)	-44%
TOTALS	\$ 8,278,914	\$ 167,493	\$ 8,446,407	(\$ 1,487,505)	-15 %

Recommended Expenditures for 2005-06:

Aside from the significant problem of having between 15% and 17% fewer dollars with which to work, the Planning & Budget Committee addressed several additional issues as it worked to craft a proposed budget for Program Year 2005-06. These issues and the Committee's decisions are described here:

- Uncertainty regarding the extent of OPI funds available: As noted above, S&DS could receive between \$166,417 and \$351,340 for OPI services in 2005-06. To address this uncertainty, the Committee developed two versions of the budget, as indicated on Page 8 above. The Committee also determined that it was impossible to shift federal funds to backfill for lost OPI funds without gutting the appropriations for programs traditionally funded with OAA funds. As a result, it elected not to backfill for lost OPI funds.
- Retention of purchasing power: Due to recent budget constraints, S&DS has not adjusted the funding levels for services to compensate for the impact of inflation on purchasing power during the past two years. To begin to address this problem, the Committee decided to increase appropriation levels for services, whenever possible, by 2.65%.
- Response to the findings of the 2004 update to S&DS' 2002 needs assessment: As noted earlier in this document, participants in S&DS' 2004 needs assessment focus groups urged the agency to place higher priority for funding on selected services, specially those designed to assist seniors and people with disabilities access replacement services for the health and long term care services eliminated by the State of Oregon during the past two years. To this end, the Committee targeted more OAA funds to the Senior Connections Program. And, in its Option 1 version of the budget, it elected to terminate funding for two services – Rural Escort and support to the Long Term Care Ombudsman Program – in order to increase the appropriations for the area's two Meals on Wheels programs.
- Starting point for purpose of creating the 2005-06 budget options: S&DS amended its Area Plan Budget mid-way through 2004-05 to add extra OPI resources appropriated by the Legislative Emergency Board in April 2004. Nearly all of these extra funds were allocated for a seven-month pilot program to provide in-home services to OPI-eligible clients enrolled in hospice care. Since this program is not planned to continue past June 30, 2005, the Planning & Budget Committee decided to use the initial 2004-05 budget, rather than the amended budget, as the starting point for determining 2005-06 appropriations.

The two versions of the draft 2005-06 Area Plan Budget are presented on the next page in summary form.

Proposed Area Plan Budget For 2005-2006 (2 versions)

PROGRAM	Spent in FY03-04 (Last Year)	Initial Budget This Year (2004-05)	2005-06 Proposed Budgets		Comparisons: 2005-06 Proposed to 2004-05 Initial Budget			
					Dollars		Percentages	
			Option 1	Option 2	Option 1	Option 2	Option 1	Option 2
AAA Administration	\$ 124,328	\$ 177,102	\$ 155,167	\$ 173,660	\$ (21,935)	\$ (3,442)	-12.39%	-1.94%
LTC Ombudsman Support	1,222	1,222	1,254	1,254	32	32	2.62%	2.62%
Senior Connections								
- Information & Assistance	89,285	105,530	128,327	128,327	22,797	22,797	21.60%	21.60%
- OAA Case Management	89,285	105,530	128,327	128,327	22,797	22,797	21.60%	21.60%
Rural Escort	9,943	9,943	-	10,206	(9,943)	263	-100.00%	2.65%
Legal Services	57,349	57,349	58,869	58,869	1,520	1,520	2.65%	2.65%
Group Meals	303,547	318,002	326,429	326,429	8,427	8,427	2.65%	2.65%
Eug/Spfd Core Meals on Whls	83,960	99,512	93,376	99,512	(6,136)	-	-6.17%	0.00%
Bal of County Meals on Whls	158,682	189,600	177,715	189,600	(11,885)	-	-6.27%	0.00%
Eugene/Spfld ElderHelp	15,264	15,249	15,653	15,653	404	404	2.65%	2.65%
Bill Payer Program	13,421	13,421	13,777	13,777	356	356	2.65%	2.65%
Mental Health Services	31,325	33,495	34,263	34,263	768	768	2.29%	2.29%
Abuse Prevention Services	4,218	6,577	7,500	7,500	923	923	14.03%	14.03%
OPI Case Management	37,700	93,404	33,283	70,268	(60,121)	(23,136)	-64.37%	-24.77%
Home Care	75,185	151,274	66,401	116,740	(84,873)	(34,534)	-56.11%	-22.83%
Personal Care	54,339	123,770	47,762	95,685	(76,008)	(28,085)	-61.41%	-22.69%
CEP Home/Personal Care	2,225	5,400	2,330	4,032	(3,070)	(1,368)	-56.85%	-25.33%
Family Caregiver Support	205,941	264,212	221,584	221,584	(42,628)	(42,628)	-16.13%	-16.13%
Medication Management	3,318	5,802	6,353	6,353	551	551	9.50%	9.50%
Public Assistance Services	6,147,574	7,896,051	6,708,407	6,708,407	(1,187,644)	(1,187,644)	-15.04%	-15.04%
Sub Totals	\$7,508,111	\$ 9,672,445	\$ 8,226,777	\$ 8,410,446	\$ (1,445,668)	\$ (1,261,999)	-14.95%	-13.05%
Surplus/(Deficit)	-	309,815	34,707	35,961	(275,108)	(273,854)	-88.80%	-88.39%
Totals	\$7,508,111	\$ 9,982,260	\$ 8,261,484	\$ 8,446,407	\$ (1,720,776)	\$ (1,535,853)	-17.24%	-15.39%

Services to be Delivered in 2005-06

Implementation of each version of the proposed budget should result in the delivery of services to older people and people with disabilities in Program Year 2005-06, as shown in the table on the next page. In that table, no service data are displayed for the services funded by the Public Assistance Block Grant. Rather than using units, these services are measured in terms of caseloads and regulatory activities.

Statistics on public assistance caseloads at the end of December 2004 are listed below:

Community-Based Long Term Care	1,970 cases
Nursing Home Care	501 cases
Financial and Medical Assistance	8,755 cases

During 2003-04 (the most recent period for which data are available), PABG-funded S&DS staff performed the following regulatory and protective services work:

Licensed and monitored 274 Adult Foster Care homes.

Completed 4,597 criminal history checks on client employed providers and on owners, operators and staff in adult foster care homes.

Received and processed 1,479 complaints of abuse, neglect, or exploitation of seniors or people with disabilities. Seven hundred fifty-five (755) of these complaints resulted in formal investigations, including 521 (68%) involving individuals living in community settings outside of licensed facilities. The balance of investigations focused on individuals residing in licensed long term care facilities.

Services to be Delivered in 2005-2006 (2 versions)

PROGRAM	2005-06 Proposed Units of Service		Unit of Service Definitions
	Option 1	Option 2	
LTC Ombudsman Support	45	45	One volunteer supported
Senior Connections			
- Information & Assistance	33,600	33,600	One contact
- OAA Case Management	1,342	1,342	One case
Rural Escort	-	13,700	One person one-way trip
Legal Services	3,516	3,516	One hour
Group Meals	72,125	72,125	One meal in a group setting
Eug/Spfd Core Meals on Whls	63,640	68,000	One home delivery meal
Bal of County Meals on Whls	77,350	82,560	One home delivery meal
Eugene/Spfld ElderHelp	4,084	4,084	One hour
Bill Payer Program	1,512	1,512	One person served
Mental Health Services	892	892	One hour
Abuse Prevention Services	12	12	One training or coordination activity
OPI Case Management	50	50	One case
Home Care	4,100	7,208	One hour
Personal Care	2,500	5,008	One hour
CEP Home/Personal Care	257	446	One hour
Family Caregiver Support	10,008	10,008	Various unit definitions
Medication Management	220	220	One person served
Public Assistance Services	NA	NA	See note on previous page
Totals	275,253	304,328	

Area Plan Objectives for 2005-06

The annual work program of the staff and advisors of S&DS includes a range of activities, most of which are prescribed by virtue of the agency's status as the Area Agency on Aging and Disability Services for Lane County. However, each year the division has some flexibility to undertake special studies and projects (a.k.a. "objectives") directed at improving the lives of seniors and people with disabilities and/or enhancing the efficiency and effectiveness of the service delivery system. Recommended special studies and projects for 2005-06 are listed below.

1. Continue to pursue activities designed to generate non-public sources of support for services for seniors and people with disabilities.
2. As an extension of Objective #1, continue to work closely with the Senior & Disabled Services Fund Raising Committee of the Southern Willamette Services Corporation (a separate private non-profit organization dedicated to generating resources for programs and services delivered to local citizens by Lane Council of Governments and its member agencies) on resource development activities to support programs for seniors and people with disabilities.
3. For all four years of this Area Plan cycle (2003-07), continue outreach efforts directed to minority seniors, with a special emphasis in 2005-06 on extending services to Latino seniors residing in Lane County.
4. Continue to cooperate with Lane Transit District on its special transportation brokerage feasibility study.
5. Work to educate seniors and people with disabilities about the new prescription drug benefits available under Part D of Medicare; assist Medicare recipients seek Part D benefits.
6. Promote access to health services, including access to medical transportation services, for seniors and people with disabilities residing in Lane County.
7. Cooperate with the Domestic Violence Council of Lane County on the formation of a special council focused on the needs of people with disabilities.

General Information on Senior & Disabled Services

The responsibilities of Senior & Disabled Services:

1. Core Functions (responsibilities of all Area Agencies on Aging in USA)
 - a. Identify the needs of seniors and, locally, people with disabilities.
 - b. Develop and implement plans to address these needs.
 - C Coordinate existing services and develop new services, as needed.
 - C Advocate on behalf of seniors and people with disabilities.
 - c. Manage public resources.
 - d. Help people get the services they need (Information and Assistance).
2. Oregon Type B(2) Aging and Disability Agency Functions (additional responsibilities of all Oregon Type B-2 agencies)
 - a. Determine individuals' eligibility for medical and financial assistance.
 - b. Determine individuals' need and eligibility for long term care service.
 - c. Assess individuals' need for nursing home placement.
 - d. Provide case management services to people receiving long term care services, and medical and financial assistance, including food stamps.
 - e. Enroll seniors and people with disabilities in the Oregon Health Plan.
 - f. Investigate complaints of abuse and provide protective services.
 - g. License and monitor adult foster care homes.
 - h. In partnership with other agencies, help adults with disabilities find work.
3. Special Responsibilities of Senior & Disabled Services
 - a. Operate the Senior Meals Program.
 - b. Operate the Senior Connections Program, including the provision of Family Caregiver services to eligible unpaid caregivers.

The Services System

In broad terms, S&DS provides a single point of entry to many government-sponsored services for seniors and people with disabilities. At a practical level, services are provided through a county-wide network of local offices and sites staffed by S&DS employees and volunteers, or by personnel from other organizations working under contract to LCOG. A list of S&DS offices appears later in this Area Plan Summary. A person seeking help may call or visit any of these offices for assistance.

Services provided to seniors and people with disabilities fall into four main categories:

1. Long Term Care Services: S&DS staff assess a person's need for long term care services and his/her eligibility for government-sponsored care. Based on assessment findings, a coordinated plan of care is developed and implemented. Ongoing care coordination/case management is provided to respond to a client's changing needs.

Long term care services range from help with housekeeping, to assistance with personal care (e.g., bathing, dressing), to complete dependence on others for all aspects of daily living. These services can be provided in a variety of settings, depending on the individual's needs and resources. Service settings include clients' homes or apartments, adult foster homes, assisted living or residential care facilities, or nursing homes. S&DS staff can authorize placement and services in any of these settings.

NOTE: Due to budget constraints, eligibility for these services was tightened significantly in 2003. Thus, many people, especially those still in their own homes and apartments, are no longer eligible for publicly-funded long term care services.

2. Older Americans Act Programs: S&DS staff and contract providers deliver a range of services to seniors, including information and referral, short term assistance, case management for people not eligible for Title XIX and OPI, group and home-delivered meals, legal assistance, transportation, mental health counseling, medication management, in-home services, support for family caregivers, and bill paying services.
3. Elderly and Disabled Protection: S&DS staff provide protective services and investigate reports of abuse of elders and people with disabilities. S&DS staff also license and monitor adult foster homes, and completes criminal history checks of people working with older and disabled people in their own homes or in adult foster homes.
4. Cash and Medical Assistance: S&DS staff determine eligibility for seniors and people with disabilities to enable them to receive Medical Assistance, Food Stamps (via the Oregon Trail Card), and payment for a variety of special needs

through the Oregon Supplemental Income Program. S&DS staff also enroll seniors and people with disabilities in managed care through the Oregon Health Plan.

Services may be secured from S&DS at any of the following locations:

- A. Main Office
Senior & Disabled Services 541-682-4038
1015 Willamette Street 1-800-441-4038
Eugene (TTY 682-4567)

- B. Full Service Satellite Offices
 - C. South Lane Office
Senior & Disabled Services 942-5577
37 N. 6th. Street (TTY 682-7821)
Cottage Grove
 - C. Coast Office
Human Resource Office 902-9430
3180 Hwy. 101 N.
Florence

- C. Community Offices
 - C. Tony Garcia Service Center 935-2262
88149 Territorial Road, Veneta
 - C. Viking Sal Senior Center 998-8445
245 W. 5th Street, Junction City
 - C. Willamette Activity Center, Room A 782-4726
47674 School Street, Oakridge

People Served by Senior & Disabled Services

Senior & Disabled Services helps the various groups within the senior and disabled populations differently. With respect to S&DS' "core functions" (planning, service coordination and development, advocacy and information/access services), the agency serves all older and disabled residents of Lane County. Concerning its other functions and services, S&DS focuses on people in economic and social need, including frail, vulnerable, functionally impaired, socially isolated, and economically disadvantaged people. Special consideration is given to serving low income minority older people.

There are approximately 323,000 people in Lane County (2000 Census). Seniors 65 years of age and older number 42,954 and account for thirteen percent (13 %) of the total Lane County population. Approximately 36,300 of the Lane County residents are people (non-institutional, ages 16-64) who have some form of a disability.

S&DS serves approximately 16,750 seniors and people with disabilities each year. Individuals receive a variety of services, ranging in complexity from relatively straightforward Information and Referral (I&R) to highly specialized nursing home services. Based on available program statistics, the majority of senior clients served by S&DS are white, female, and living at or near the federal poverty level. Many of these clients live in the community and receive in-home services.

Each year, S&DS estimates that it serves 11,000 people with disabilities. Of these, 8,500 are age 18 to 64 and receive financial or medical assistance; the balance receives long-term care services in addition to financial and medical assistance. Program statistics suggest that S&DS serves nearly equal numbers of male and female individuals with disabilities.

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