

S&DS IN FOCUS • POWER PARTNERS PROJECT

INSIDE

LCOG staff joins KEZI Power Partners Project

LGS PROGRAM FOCUS
Community Safety
S&DS PROGRAM FOCUS
Power Partners

by Kathy Thomas

"Maybe we'll be warm this winter." With these words, the 14-year-old daughter of a man with disabilities summed up the purpose of the 2001 KEZI Power Partners Project.



On August 25, over 60 volunteers worked to weatherize area homes.

On Saturday, August 25, 2001, 67 volunteers spread across the community to help weatherize 58 homes of senior citizens, single-parent families, and people with disabilities. LCOG employees and their spouses also signed up to help with the project. Senior & Disabled Services' (S&DS) case managers and other social service agency staff provided names of 48 clients who requested the weatherization help.

switch plate insulation and fluorescent light bulbs, cleaned refrigerator coils, and performed a variety of other tasks in their assigned homes.

According to event coordinator **Cat Pastwick**, KEZI spearheaded the event in response to anticipated high electricity rate increases. These increases will hit seniors, people with disabilities, and single-parent families the hardest.

"The elderly woman who lived in the first home I visited was having trouble seeing. She spent most of her time at the dining room table. We changed the light bulbs over the table, which improved her lighting. She was very happy," Reyes said.

S&DS intern **John Reyes** coordinated LCOG's participation. He says volunteers participated in a weatherization training session, and on the morning of the event they received a packet of supplies and the names of the participating families and individuals. Each crew checked water temperature and flow, insulated exposed pipes on water heaters and under sinks, installed

S&DS Springfield case manager **Judy Hart** and her husband **Ross**, along with S&DS case aide **Arlene Lee** and husband **Rod** visited the Camp Creek home of a 97-year-old woman. The woman and her husband built the home in the 1930s; today, her family has arranged for one relative to stay with her every day of the week, which allows her to continue living in her own

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by George Kloeppel

“By working together, it has been shown that local governments can find common ground and, often, solutions to vexing public policy questions.”

Policy Makers Consider Regional Issues

For the first time in several years, the LCOG Board of Directors devoted an entire monthly meeting to a structured process of examination of regional issues. No *regular business* was conducted, nor formal actions taken. The dinner meeting was held at the Lane Education Service District headquarters on July 26, and brought together elected policy officials from 14 of the agency's 25 member governments.

With facilitation ably provided by **Terry Bequette** of the Eugene Water & Electric Board, LCOG's Board members focused on two questions. The first sought to identify genuine regional issues impacting the community and to consider what roles the council of governments might appropriately play with respect to such issues. A second area of exploration took a specific topic—the question of special districts as a means of financing and providing public services in Lane County—and examined the public interest implications of forming new districts. Let me use this space to offer some observations about the Board's treatment of the first of these.

What is it that makes any public policy question a *regional* topic? Generally, the LCOG Board members took the position that proposed governmental actions or conditions for which multi-jurisdictional impacts could be anticipated were, by their nature, regional in scope. In some cases, only two or three public agencies might be involved; while in others, public policies and services were viewed as sweeping across the entire county and beyond. A quick brainstorming session identified over two dozen topics that qualified as *regional*. The Board then grouped the issues into six broad categories: transportation, human resources, economy, education, environment, and public safety.

It was striking to me how many of the identified issues were or have been the subject of concentrated collaborative work under the auspices of this council of governments. As a regional agency, LCOG serves as a tool for local jurisdictions to use when public policy questions cross boundary

lines. Certainly the questions surrounding growth management, water quality, emergency communications, transportation investments and the like can be seen as multi-jurisdictional in their scope and effect. Moreover, there was general consensus among the local elected officials participating that crafting good and efficient public policies in these areas requires active consideration by multiple jurisdictions.

Recognizing that viewpoints and priorities differ—both from person to person and certainly by jurisdiction—the Board considered the role of the COG in terms of a hierarchy of actions. It was understood that, even when a particular topic is clearly regional in nature, there would be times when LCOG's most appropriate action would be *no action*. But moving up the hierarchy, the Board saw the first, and in some respects most valuable, role of the COG as one of *discussion*. The council of governments is often able to open the door to multi-agency consideration by serving as a forum for discussion at both the executive and policy levels. Beyond discussion, the COG is often able to apply its professional resources to the *study* of a problem. By getting the facts straight, resolution is made easier, and LCOG's reputation for neutrality has allowed credible information to be brought forward to facilitate debate. Finally, the Board agreed that there are times when the COG should *take a position* or even *advocate a position* on a public question, but only when there is agreement by the membership that such advocacy would not be detrimental to any local jurisdiction.

The LCOG Board will continue the work begun in July by looking more deeply into its list of regional issues. While many are already the subjects of work by the agency, the Board may direct an expansion or adjustment of the organization's work program to bring additional multi-jurisdictional issues to the table for exploration. By working together, it has been shown that local governments can find common ground and, often, solutions to vexing public policy questions.

Springfield School District 19 Stays Focused on Students' Success

Charged with educating and fostering growth in over 11,200 area children, the Springfield School District 19 keeps busy, to say the least. With a curriculum that "recognizes the learner as an individual and is built around state performance standards and the Oregon Schools for the 21st Century Act," the district strives to help students do their best and achieve success.

The district's comprehensive approach to teaching incorporates the Common Curriculum Goals, guidelines that "detail what the district's teachers should include in the curriculum they teach and set content standards by which the curriculum aligns with statewide Performance Standards." These standards prescribe

that students will collect a number of work samples to meet specific criteria throughout their education as well as successfully meet standards on tests. The end result of these efforts is each student's eligibility for a Certificate of Initial Mastery and Certificate of Advanced Mastery.

The district extends from Dillard Road on the south to the McKenzie River on the north. From its western boundary of Interstate 5, the district extends east past Leaburg and up the Mohawk Valley to Parson's Creek. In all, the District covers 187 square miles, is guided by a five-member Board of Directors, and serves 24 schools.

For more information about School District 19, visit www.sps.lane.edu.



*Eager. Optimistic. Ready to learn. These are all words that describe how LCOG Board member **Marty Lenk** feels about his new role as the Springfield School District 19 designee to the COG Board. Marty says that he is "...looking forward to seeing what's going on...to be involved and have a hands-on approach." Anticipating his first meeting in September 2001, Marty stated his interest in hearing and taking part in "conversations about other jurisdictions' activities" and incorporating those into the overall "learning process" that the LCOG Board meeting environment provides.*

Marty's involvement with School District 19 began when he was named as a member in October 1997. That term ended in 1999, at which time he was elected to continue service. This volunteer

*See **Board** pg. 5*

See **PSCC** pg. 4

Public Safety Coordinating Council – Planning for the Community Safety Continuum

One of many programs within the Lane Council of Governments' (LCOG) Local Governments Services Division is the Community Safety Program. Among other tasks, staff conducts research and evaluations on segments of the community safety system, supports 9-1-1 emergency telephone services, is involved in several projects that pertain to children and youth in the community, coordinates data systems, and provides support to the Public Safety Coordinating Council (PSCC).

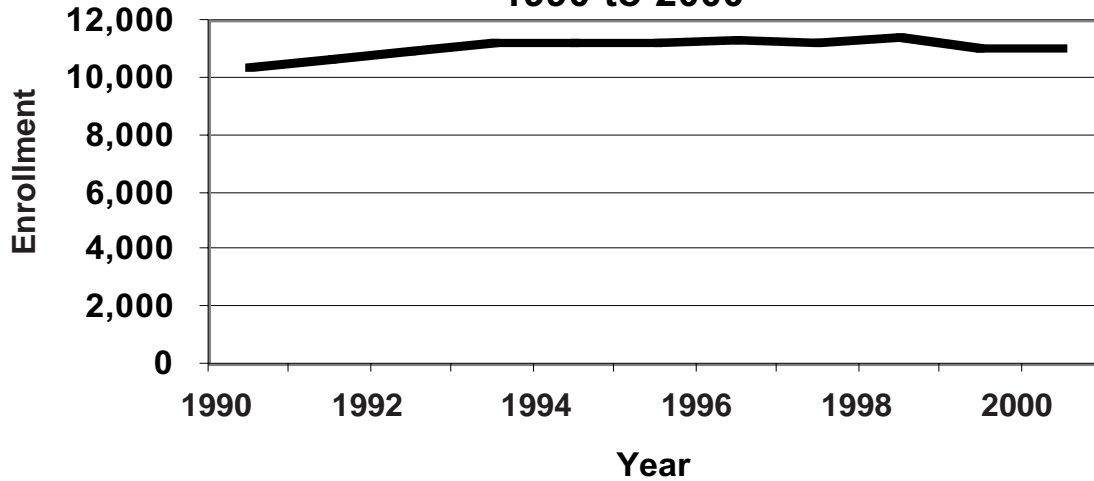
Supporting the PSCC is perhaps the most time-consuming of the group's tasks. As a regional advisory council with a multi-faceted charge pertaining to Lane County crime and safety, the

PSCC must ensure that every effort is taken to effectively use resources to prevent and reduce crime, and to increase the sense of safety within Lane County communities.

Comprised of elected officials; representatives of schools and youth, juvenile, and criminal justice agencies; and citizens; the PSCC's strategy for meeting its charge is three fold and calls for:

- A mechanism to monitor system progress that allows the PSCC to see how well it is meeting its charge;
- Exploration and implementation of appropriate governance models that increase system efficiency and cost-effectiveness; and

Springfield School District Enrollment 1990 to 2000



Decade Shows Slight Growth in Springfield School Enrollment

Data compiled by the Lane Council of Governments (LCOG) show that between 1990 and 2000, enrollment in Springfield School District 19 increased only slightly. As shown in the attached chart, enrollment in 1990 was approximately 10,500, while in 2000 it was about 11,000.

Springfield School District 19 Facts

Enrollment: 11,300
 Elementary: 16
 Middle schools: 5
 High schools: 2
 Alternative: Gateways Learning Center

Superintendent
 Jamon H. Kent

School Board
 Jennifer Heiss
 Tom Atkinson
 Martin Lenk
 Jonathan Light
 Garry Weber

Springfield Public Schools
 525 Mill Street
 Springfield, Oregon 97477
 (541) 747-3331

www.sps.lane.edu

Cont. from PSCC pg. 3

- Ensuring a continuum of programs and services that promote healthy behavior, guarantee the ability to protect the community, and hold offenders accountable.

PSCC develops plans for the full *community safety continuum*. This continuum includes prevention, community protection, justice, sanctions, services, treatment, aftercare, and transition back to the community for youth and adult offenders returning to Lane County from secure facilities such as jail, prison, juvenile detention, and residential treatment.

To complete this planning, the PSCC has a policy framework which makes certain that the planning is *strategic* and that actions taken to create community safety are intentional rather than haphazard, actions rather than reactions, and have a high probability to be effective. The policy framework PSCC follows to create an

- effective community safety continuum contains:
- Collaboration among key stakeholders;
 - Clear definitions, agreed to by all the key stakeholders;
 - Strategic planning processes, including needs analysis; problems statements based on the needs, goals, and objectives to address the problems; strategies to achieve the goals and objectives; and outcomes and indicators to measure whether goals and objectives are being achieved;
 - A data-driven basis for the plan;
 - Mapping of the current system;
 - Systems-wide approach;
 - Research/evidence-based best practices; and
 - A strong evaluation component that determines effectiveness and identifies areas that need improvement.

See PSCC pg.5

LCOG staff and families enjoyed this year's picnic while watching the Eugene Emeralds play.



Annual LCOG Picnic Held

September brought Labor Day, the beginning of school, and the Annual LCOG Employee/Family Picnic. On the fourth, 149 employees and family members enjoyed the opportunity to watch the Emeralds take on the Salem Volcanoes. Located near the third base line, picnickers enjoyed a catered meal and the company of coworkers and families. While feasting on hamburgers, hot dogs, and garden burgers, participants visited, cheered loudly, and overall had a great time.

Cont. from PSCC pg. 4

The PSCC also serves as the advisory body for and oversees implementation of the Lane County Community Corrections Plan, Juvenile Crime Prevention Plan, Juvenile Accountability Incentive Block Grant Plan, and the Local Law Enforcement Block Grant Plan. The first two plans listed are state funds whereas the last two involve federal funds that flow through the state. PSCC uses the planning framework outlined above to develop and update this work.

Enhancing Technical Capabilities

Positive enhancements of the community safety system and the tools needed to carry out efficient, effective work begin with good plans. Likewise, good plans rely on solid data. To increase access to these data, LCOG staff is working with key community safety agencies to develop the community safety data warehouse. Ultimately, the data warehouse will use state-of-the-art technology to create a management information system from existing databases and systems.

Currently, the data warehouse gathers information from multiple community safety and justice agencies into a centralized database. In turn, agencies that have clearance can access to project-specific information.

With the warehouse itself already developed, LCOG staff is now working on the next phase to increase the usefulness and ease of access to the information: data marts. These technological enhancements are in line with the PSCC's data-warehousing goals to:

- Provide access to accurate and up-to-date, mission-critical data considered necessary by community safety and criminal justice agencies;
- Facilitate the availability of public information to the community; and
- Provide management information for policy makers and decision support for daily operations at the department level.

The three main project-specific data marts are the Risk Assessment Project

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Cont. from Board pg. 3

position is one of five on the Board. Meeting twice each month, the Board visits Springfield schools, as well as meetings of Rotary clubs, the Chamber of Commerce, Parent/Teacher Association, and school site councils. Attendance at these meetings allows Board members to stay informed of issues and concerns, and obtain knowledge that is useful to guiding the District.

Marty's involvement on the school Board provides what he calls a "better vantage point." It allows an opportunity to address the "whole idea of being more involved in how schools operate." One task of the Board is to find ways to finance essential District services. An approach is the use of fundraising through volunteer efforts. With a new volunteer activity coordinator working at the District level, it is hoped that involvement and volunteerism will increase in everything from public meetings to helping with small-scale fundraisers.

Also, the way in which residents contact the school Board has changed. In the past, each member has represented all of the District's 22 schools.

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Brenda Lattion,
Case Manager,
joined LCOG in 1994.

Her areas of expertise include Medicaid case management for seniors and persons with disabilities. She is also a Registered Nurse and holds a bachelor of science degree in business administration.

Currently, Brenda is learning how to use the new Client Assessment and Planning System (CA/PS), a computer program used by case managers to record the condition and needs of their clients. She is also the co-chair of the LCOG Employees' Association.

Brenda may be reached at (541) 682-3530.

Florence Taxi Escort Undergoes Changes



The Florence Taxi Escort program, designed to provide transportation to Florence area seniors and adults with disabilities, recently underwent several changes. These modifications were part of the ongoing effort to make the service most useful for riders.

One change was the phasing out of the former Florence Taxi Voucher Program. As of June 30, this program was replaced by two new transportation services: the Rhody Express—the local bus service—and the Florence Taxi Escort.

The Rhody Express is operated by River Cities Taxi and offers service on a regular, fixed-route service that makes a 13-mile, one-hour loop, six times per service day throughout the Florence community. This public service includes flexibility for route deviation for up to two blocks, which allows curb-to-curb service for people who are unable to get to the nearest stop due to a disabling condition. In all, the route provides direct service to as many as 32 Florence-based retail businesses, senior and low-income housing complexes, government and non-profit agencies, medical facilities, and three private residential neighborhoods. For scheduling and ride requests contact River Cities Taxi at (541) 902-2067. For general information, contact **Terry Parker**, Lane Transit District (LTD), at (541) 682-3245 or terry.parker@ltd.lane.or.us.

The Florence Taxi Escort provides transportation to and from local medical appointments for *eligible* seniors and adults with disabilities. **Sharon Porter**, the Florence Senior & Disabled Services' (S&DS) Outreach Worker, will administer the program while working in cooperation with the LTD. Porter will be responsible for determining eligibility for the program; as part of this effort, during late spring 2001, Porter screened most previous voucher system users and transferred them to the Florence Taxi Escort.

Eligibility for the Florence Taxi Escort is available to individuals who are:

- 60 years old or greater and homebound, or an adult with a disability;
- Temporarily or permanently disabled, or are extremely frail due to disabilities of aging;
- Unable to use curb-to-curb service;
- Unable to drive or do not own a car;
- Unable to use the Rhody Express due to a disabling condition;
- Unable to obtain rides from family or friends;
- Not receiving Medicaid services; and
- Of limited income: gross income does not exceed \$1,074/month for one person, or \$1,451/month for two persons.

Porter says that eligible Florence Taxi Escort riders were issued an identification card valid through June 30, 2002; in June 2002, participants may reapply for a new card.

For information contact Sharon Porter, SDS, at (541) 997-8251, extension 226 or sporter@lane.cog.or.us.

Senior & Disabled Services Expands Drop-In Hours for Oakridge Clients

Clients of Lane Council of Governments' Senior & Disabled Services (S&DS) can now drop in at the S&DS Oakridge office to ask questions related to Medicaid or financial services eligibility. Staff is available for these drop-in sessions on the first, second, and third Thursday afternoon from 1:00-3:30 p.m.

S&DS' financial services worker **Candy Tergesen** is available on the first and third Thursdays of each month. Tergesen sees clients by appointments in the morning, but is available for drop-in visits in the afternoon. Medicaid case manager

Brenda Lattion will be available on the second Thursday afternoon of each month after spending her morning visiting client's homes.

S&DS provides most publicly funded services for Lane County area senior citizens and adults with disabilities. Programs that Tergesen and Lattion can advise on include Medicaid-funded, long-term care; Food Stamps; Oregon Health Plan; and other financial assistance.

For information, contact **Kay Metzger**, S&DS, at (541) 682-3540 or kmetzger@lane.cog.or.us.

S&DS Office,
Willamette
Activity Center,
Oakridge

Drop-in sessions

First, second, and third
Thursday of each
month
1:00-3:30 p.m.

First and third
Thursdays:
Candy Tergesen
Second Thursday:
Brenda Lattion

Western COGs Conference Held in California



Annually, a conference of regional policy makers is sponsored by one of the three western states. In early August, the California Association of Councils of Governments hosted this year's event at Northstar ski area near Lake Tahoe.

Board members **Peter Bartel**, **Cindy Weeldreyer**, and **Katherine Schacht** represented LCOG. Also attending were Principal Planner **Milo Mecham** and Executive Director **George Kloeppel**. The roster of pre-registered participants indicated 99 attendees, including representatives of the National Association of Regional Councils (NARC), the American Association of State Highway and Transportation

Officials (AASHTO), and the Association of Metropolitan Planning Organizations (AMPO), all headquartered in Washington D.C.

The primary themes for the presentations and discussions were: the expected reauthorization of major federal transportation legislation (ISTEA/TEA21) by October 2003; goods movements in the western U.S.; regional governance on growth issues; the energy crisis in the West; and technology-related work being done by regional councils. In addition, presentations were made, with opportunities for questions and answers, by the executives of the major associations present.

LCOG's representatives were presenters in two sessions. Mecham described the Willamette Valley Livability Forum's *Alternative Transportation Futures* study; and Commissioner Weeldreyer, with assistance from Mecham, offered another session on

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home. With her weatherization complete, this arrangement will continue.

Hart says that another woman she visited earlier in the day was very appreciative of the weatherization work and enjoyed the company. "She loved having us come over and wanted us to stay all day,"

For more information, contact **Laurie Cracraft**, S&DS Supervisor, at (541) 682-4378 or lcracraft@lane.cog.or.us.

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Because that approach does not allow members to get to all constituents, nor does it allow easy access to Board representatives, a new approach is in place. Now, a specific Board member will serve as a point of contact for specific schools. By doing this, there will be a particular person to contact in regards to each school's issues.

When not partaking in District events, Marty can be found working or enjoying time with his family. As the Information Services Director for Oregon Medical Group, Marty is responsible for the business' network, programs, and all other computer-related tasks. Prior to working for OMG, Marty worked for Sacred Heart and Perfect Software. Family time is spent keeping up with two teenage children, summer camping, and researching the Native American cultures of the Klamath River tribes in Northern California.

COMMUNITY SAFETY STAFF PROFILE



Community Safety Staff include (standing left to right) Susan Sowards, Jenni Freeman, Galen Howard, Quinn Sidon, Myra Wall, and (sitting left to right) Sue LaMarche and Doug Smith.

Lane Council of Governments' Community Safety Program provides staff support to the Public Safety Coordinating Council (PSCC), its committees, and its projects; and conducts research and evaluations on segments of the community safety system.

Myra Wall is the Program Manager for the Community Safety Program and serves as lead staff for the PSCC. She joined LCOG in 1997 and has 25 years of experience working in the criminal justice system. Prior to coming to LCOG, she served as Assistant to the Secretary of the Washington State Department of Corrections in the Office of Federal Relations. In addition, she was Chief of the Corrections Division in Pierce County Washington and was the Training Administrator for the Washington State Criminal Justice Training Commission.

Galen Howard, Principal Planner, has worked at LCOG for 27 years. His area of expertise is public safety communications. Galen serves as the Lane Area Coordinator for 9-1-1 emergency telephone services and manages the Community Emergency Notification System and Police Services Planning. He also provides some staff support to the PSCC's committees.

Susan Sowards, Senior Planner, joined LCOG in 1996 and has worked with the PSCC for six years. She has worked in the area of public policy for over 20 years. Prior to coming to LCOG, Susan was a manager for Lane County and staffed the Youth Development Commission and the Commission on Children and Families. Susan provides staff support for the PSCC Prevention and Juvenile Justice Committee, develops grant applications to fund PSCC priorities, and coordinates the Co-Occurring Diversion study at the jail.

Doug Smith, Associate Planner, joined LCOG in 1999. He currently manages two federally funded technical projects for PSCC: the Risk Assessment Program and Right Route. Doug spent 17 years as a volunteer firefighter and 20 years as a Vocational Consultant involved in planning for the reintegration of occupationally injured persons back into the work force. He also provides staff support to the PSCC Public Safety Committee.

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(RAP), ChildLink, and the Research and Analysis Data System (RADS).

RAP was designed to store data that will be integrated, summarized, and delivered to each end-user in a browser-based intranet application. Partner agencies include Lane County Adult Corrections, which includes the jail and alternative custody programs; State Custody Referee, a Court-operated program that makes decisions on who may be released from jail pre-trial and under what conditions; and Lane County Parole and Probation, which is responsible for supervision of offenders after release from custody.

Using the RAP data mart, these partners will be able to simultaneously view their own data and the data of partner agencies to verify information and help better protect the community. They will also have access to a mapping system to help verify that offenders are not being released into neighborhoods at high risk for the offender's crime.

ChildLink will link eight systems that contain data on at-risk families. This process combines community partnerships with technology to identify families

in crisis so that services can be provided early on to support the family and protect the child. The project's goal is to reduce incidents of child abuse and child fatalities.

RADS is a data mart created to house county data on communities, families, youth, and children. Reports from this data mart will be produced for planning, research, evaluation, analysis, and grant writing. Longitudinal data from a variety of sources on family and community risk-factor indicators such as juvenile arrest rates, number of homeless youth, and reported abuse and neglect can be reported by county, community, or school district.

Respecting privacy in today's information age is a key objective in the development and implementation of new technologies. LCOG, working with partner agencies and policy committee members, ensures that strict confidentiality and security policies are in place for each project that involves sensitive, identifiable data. Confidentiality and security issues are addressed with intergovernmental agreements.

For more information, contact **Myra Wall**, LCOG, at (541) 682-4511.

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Jennifer Freeman, Research Associate, has been employed by LCOG since 1999. She is near completion of her master's degree in social psychology and has five years of research experience in the field, coming to LCOG from Oregon Social Learning Center. She has worked on a variety of projects, including the evaluations for the Community Safety Net, the Co-Occurring Jail Diversion Program, and is involved with the analysis of community corrections programs.

Quinn Sidon, Research Assistant, joined LCOG in 2000. Prior to LCOG, Quinn coordinated a research project in

the Psychology Department at the University of Oregon and spent six years as a researcher at the Oregon Social Learning Center. His work at LCOG has included working on the evaluation of the federally funded Bethel-Eugene-Springfield Safe Schools/Healthy Students Consortium, School-Based Partnership Grant, and the Jail Diversion Program. He is also responsible for the coordination of the Research and Analysis Data System. In addition, he provides staff support to the PSCC Research and Evaluation Committee.

PSCC Staff may be reached at (541) 682-4283.

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this area's Fiber Optic Consortia. **Pete Sandrock**, Chief Operating Officer for Metro in Portland, also made a presentation on the unique regional approach taken by Oregonians in the Rose City's metro area.

In a Saturday morning session with the Oregon and Washington representatives, NARC's new Executive Director, **Bob Sokolwski**, engaged in a frank exchange regarding the representative role of the association and particularly its often-strained relationship with the AMPO organization. In summer 2002, the Oregon Regional Councils Association (ORCA) will host the Western COGs Conference. Several locations are currently under consideration for that event.

CALENDAR

October

15	11:30	Lane Economic Committee	LCOG 4 th Floor Large Conf. Room
18	5:30	LCOG Executive Committee	LCOG 4 th Floor Small Conf. Room
23	10:00	Special Transportation Fund Advisory Committee	LTD Board Room
24	5:30	Region 2050 Regional Policy Advisory Board	EWEB
25	1:30	Transportation Planning Committee	LCOG 4 th Floor Large Conf. Room
25	7:00	LCOG Board	Veneta

November

8	11:30	Metropolitan Policy Committee	LTD Board Room
8	1:30	Transportation Planning Committee	LTD Board Room
8	3:00	Public Safety Coordinating Council	Juvenile Justice Center
9	1:30	Senior Services Advisory Council	Hilyard Community Center
13	1:30	Disability Services Advisory Council	Ed Luczycki Conference Room
15	5:30	LCOG Executive Committee	LCOG 4 th Floor Small Conf. Room
19	11:30	Lane Economic Committee	LCOG 4 th Floor Large Conf. Room
27	10:00	Special Transportation Fund Advisory Committee	LTD Board Room
29	5:30	Region 2050 Regional Policy Advisory Board	EWEB