



## REGIONAL TECHNOLOGY SERVICES IN FOCUS

### More Growth and Changes in Store for RLID

As government and commercial use of the **Regional Land Information Database** (RLID) continues to grow, the system requires periodic retooling. A number of upgrades and system enhancements are underway to continue to improve RLID content and performance. In anticipation of enhancements this summer, system housekeeping and maintenance will be the focus of the RLID development team during the remainder of the spring.

A new dedicated map server will be deployed early this summer to support new and more powerful web geographic information system (GIS) and mapping applications. The map server will also help distribute the load on the RLID system and contribute to overall improved query and display performance. In addition, the server will feature significant software upgrades that will improve support for property buffers and allow user-specified area selections for targeted owner and site address mailings.

Other work includes adding disc space to RLID servers to support a growing land information data warehouse. With the anticipated Census Bureau summer release of detailed 2000 population characteristics (STF-3) files, RLID will be extended to support

standard neighborhood profile reporting, as well as ad hoc demographic analysis. The additional disk space will also support new image files and map layers including countywide aerial photography.

The initial focus in the coming fiscal year will be on enhancing current RLID applications, including an overhaul of the reporting system and additional reporting options such as single-page summary property reports. A survey will be released in the coming months that will allow RLID users to offer feedback and express preferences for other priorities in the year ahead.

For more information on the RLID program, visit the RLID website at [www.rlid.org](http://www.rlid.org) or contact **Eric Brandt**, RLID Program Manager, at (541) 682-4338 or [ebrandt@lane.cog.or.us](mailto:ebrandt@lane.cog.or.us).



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by George Kloeppe

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**“My sincere appreciation and respect are extended to all who labor this spring with the thankless and difficult task of matching resources to needs.”**

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## Budget Season

When people smile and refer to the *Holiday Season*, the response is often one of pleasure and comfort. But, alas, check the calendar; local governments are now bearing down on the *budget season*. And the emotional reaction to this annual ritual is decidedly different from other seasons that might come to mind.

For a variety of reasons, local governments are struggling more this year with the important process of allocating scarce public resources than in some previous times. While the budgeting steps are familiar to experienced public officials, I believe there is a higher anxiety level this year for those who bear the responsibilities of establishing public policy. But it must be done. Balanced budgets must be adopted before July arrives.

LCOG's budget-setting process differs somewhat from those used by our member governments. However, many of the same forces, on both the revenue and expenditure sides of the ledger, impact the COG as they do cities, counties, schools, and special districts. In local government *living within our means* is not optional. Revenues and expenditures must balance. And in many cases throughout the region, that balancing act will require service reductions that are painful for public officials and citizens alike. While I can offer no silver bullet solution to the problems that beset

budget makers, I would join my voice with those of others who have called for a comprehensive reassessment of Oregon's system for financing public services. In my view, to cast the issue as simply one of *no new taxes* versus *tax and spend* misses the point. Systems for raising public money (OK, taxes) and for distributing such resources should be fair, understandable, and responsive to both the public's ability and willingness to pay and to the legitimate need for public services. My sense is that our present systems for accomplishing those tasks fail to meet that standard.

Thinking people may disagree as to whether the present machinery for providing financial support to public policies is broken or just in need of some fine-tuning. The argument (if anyone cares to make it) that our system currently works well is much harder to accept as being either thoughtful or well informed. With the talent and ingenuity that are present in this state, I believe that it is fair to conclude that we could do better. I would argue that we should do just that.

So, without fanfare or celebration, another budget season is upon us. My sincere appreciation and respect are extended to all who labor this spring with the thankless and difficult task of matching resources to needs. You serve the public well.

## Coburg Offers History, Quaint Atmosphere

Coburg—a small farming community located north of Eugene along the west side of Interstate 5. Originally settled by Jacob Spores and John Diamond in 1847, the town was later named by blacksmith Charles Payne, for a locally owned imported stallion from Coburg, Germany.

Surrounded by fertile farmlands, the well-known greenery of the Pacific Northwest, and images of its past, this city at the base of the Coburg Hills offers a relaxed, quaint, and historical feel.

Visitors to Coburg will experience this serene setting, as well as the excitement of antique scouting and viewing of historical landmarks. The town's two main streets, Willamette and Pearl, offer many antique shops—shops that partake in the annual Coburg Antique Fair. Each September, boutique owners and the City host the fair, an event that attracts

thousands of antique buyers and sellers.

Historical homes and buildings, surrounded by tall, full trees, offer a glimpse at the past. Newer structures, designed with the city's history in mind, supplement the town's well-known National Historic District. Just as the town celebrates its antique nature, it displays the town's history annually. The *Coburg Golden Years* celebration offers fiddlers and other groups a look at life long ago.

To find out more about the town and upcoming events, visit [www.coburgoregon.org](http://www.coburgoregon.org).



## Changes on the Horizon for Coburg

by Mark Stevens

Throughout most of the 20<sup>th</sup> century, the city of Coburg changed very little, despite being close to Eugene and located along Interstate 5. One of the primary limitations on growth has been the lack of a public wastewater system and limited public water facilities. On-site septic systems are still in use throughout the city, including in the industrial areas, and consequently, development densities and types have been limited.

However, the winds of change have begun to blow through this historic, rural community. Coburg's industrial lands have attracted major industries over the past decade, and businesses in Coburg now employ roughly four times the number of people that call the town home. Ultimately, the City has committed itself to the construction of a citywide sewer system by the year 2005.

See *Changes* page 4

### Coburg at a Glance

*Population:* 970 (July 2001)  
*Incorporated:* 1906  
*School district:* Eugene 4J  
*Public services:* Police, volunteer Coburg Rural Fire Protection District, Pacific Power and Light Company, Emerald People's Utility District, Qwest  
*Website:* [www.coburgoregon.org](http://www.coburgoregon.org)



## ***COG Supports City of Coburg Phone System***

Telecommunications may not be the first thing that comes to mind when people think of Coburg. But maybe it should be. This small, historical town has many of the high-tech services that much larger cities use every day.

The City of Coburg uses telephone services that are accessible through LCOG's telecommunications program. In place for several years, this arrangement allows the City to take advantage of telephone features such as caller ID and voice mail. Another advantage is being on the City of Eugene/Lane County/LCOG dialing

plan; as such, staff members can call or transfer calls to other local agencies on a four-digit basis.

In addition, the high-speed line that carries the telephone signal also carries the City's access to the Regional Information System for law enforcement systems, e-mail, and other services. LCOG also offers the City support in dealing with computer and telephone cabling installations, and other related items.

For more information, contact **Dan Mulholland** at (541) 682-4422 or [dmulholland@cog.or.us](mailto:dmulholland@cog.or.us).

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### *Cont. from Changes pg. 3*

There is little doubt that the impacts of sewerage on the community of Coburg will be dramatic; whether those impacts will be exciting or frightening depends on perspective. Some agree that improving water quality by replacing septic systems with a sewer system is desirable, but others feel the changes may pose ambiguous implications. For example, those in the development community may look forward to higher development densities and additional allowable uses that will likely result from sewer availability. In contrast, many residents are concerned that future growth will threaten the small-town, historic character of Coburg.

In response to the varying perspectives, staff is conducting a thorough process of reviewing and revising

documents that guide land use and development in Coburg. Specifically, the City received a Transportation and Growth Management grant for review of the Coburg Zoning Ordinance with Smart Development principles in mind. Staff will seek additional funding to incorporate into the Zoning Ordinance those principles considered appropriate for Coburg. The City is also beginning the process of Periodic Review, which involves a thorough review and revision of the Zoning Code and Comprehensive Plan to ensure compliance with State land use planning goals and the desires of local citizens.

The goal of this process is to maintain and enhance the unique character of the community for today's residents and visitors, as well as generations to come.

## Bankers Help Prevent Financial Exploitation of Seniors

For seniors, it is increasingly difficult to complete daily tasks and chores. Physical and psychological constraints make everyday responsibilities more difficult than they were in the past. In addition to these tasks is the need for seniors to protect themselves from various types of abuse: physical, psychological, abandonment, neglect, and sexual and financial exploitation.

Protection from elder financial abuse was the focus of an April 18 training session. LCOG's Senior & Disabled Services' (S&DS) staff, members of the Lane County Multi-Disciplinary Team, a representative of the Retiree Response Technical Team, and trainer **Lois Langlois** of Seniors and People with Disabilities (SPD) gathered to explain to bank employees how they can assist in preventing elder financial exploitation.

Designed for bank tellers, security staff, police officers, and others, this training was possible through a partnership among several agencies. Since 1995, the Oregon Bankers

Association (OBA) and Independent Community Banks of Oregon (ICBO) have been committed and proud sponsors of elder financial abuse prevention education for the public, as well as for Oregon financial institutions. The April training was a partnership among OBA, ICBO, the Oregon Department of Justice, Oregon Department of Human Services' SPD, LCOG's S&DS, and Centennial Bank. The two one-hour sessions used the Elder Financial Abuse Prevention kit, a learning tool published and distributed in 1999 for public and private sector education.

In addition to financial institutions, the public, family, and friends of the elderly must watch for financial abuse. In 2001, S&DS' Adult Protective Services Unit took part in the prosecution of elder financial abuse cases that totaled over 3 million dollars. As Lane County's senior population rises, so too do the potential for elder financial abuse and the community's responsibility for helping to prevent such exploitation.

To report suspected financial abuse or exploitation of the elderly, call the Adult Protective Services Unit at (541) 682-4038 or contact local law enforcement.



*Training for prevention of elder financial abuse was possible through a partnership among several agencies.*



*Protection from elder financial abuse was the focus of an April 18 training session.*

## **Coburg Meal Site Offers Nutrition, Companionship**

As with all Senior Meals Program sites, the Coburg location provides more than just a nutritional meal. Each Wednesday, 30 to 40 seniors gather at the I.O.O.F. Hall to dine, share news, and connect with friends.

The Coburg site, one of 13 in Lane County, serves as a focal point for community service and information exchange. Friendships are developed and nurtured, enriching participants' lives. Meal site friends often help each other with transportation and chores, and brighten each other's lives by visiting in person or on the telephone.

Last year, the Coburg site served about 75 seniors, of which 60 percent were aged 75-84, 75 percent were female, and 42 percent

See **Meal Site** on page 7

## **SENIOR & DISABLED SERVICES IN FOCUS**

### **Centurions of Senior & Disabled Services**

During the months of April and May, five LCOG Senior & Disabled Services (S&DS) staff members began calling retirement their way of life. In all, these employees provided over 100 years of human service experience, a clear example of dedication to seniors and persons with disabilities.



*Anne Mckinney*

**Anne Mckinney** wrapped up over 29 years in the human services field. She started with the Food Stamp program in North Bend in 1972 and later moved to Adult and Family Services (AFS) as a Welfare Assistance Worker. She also worked with the first AFS Jobs Program, as well as the CETA programs. In 1981, Anne transferred from AFS to the newly created Senior Services Division and subsequently participated in its "growing up" experience, including becoming a part of LCOG.

With her early retirement, Anne will be available to help care for family members, have time to explore other worlds, and climb other mountains. Immediate plans include a half-marathon walk in the redwoods *Avenue of the Giants*, and a visit to Scotland's many stone circles and old sites, as well as the Isle of Iona.

Anne says that LCOG "has been an extra special place to work—all the people, the work...the people we serve...I will always feel privileged to have been a part of this organization."



*Laurie Cracraft*

**Laurie Cracraft** began her civic service at Lane County Senior Services as supervisor of a CETA-funded Community School Outreach program. Staff, housed at five community schools, completed Outreach by way of knocking on doors and conducting "search-and-find" missions. Soon thereafter, Laurie's promotion to Supervisor for Senior Meals and Senior Outreach staff meant responsibility for 37 staff members.

In 1981, Laurie transferred to LCOG. Since that time, her work has varied, but has always involved responsibilities for the Senior Outreach program.

Over the years, much has changed in aging services. Overall, her early days called for visiting seniors, educating them about the aging programs and services available, and providing short-term help.

When the Medicaid programs transferred to LCOG, Laurie redirected the focus of Senior Outreach towards case management. That decision made Senior Outreach unique and certifiably the strongest of its kind in Oregon. No other Outreach program offers case management services nor do they have the capacity to respond to the complex client issues addressed by the S&DS program. Laurie credits the program's success to her "very dedicated and hardworking staff" and

See **Centurions** on page 7

takes “pride in what they accomplish day in and day out on behalf of senior citizens in Lane County.”



Karen Bowes

**Karen Bowes** joined Adult & Family Services in 1971 as a financial worker, later became a supervisor, and subsequently became the Cottage Grove Branch Manager.

After taking a break to spend time with her family, Karen returned to AFS in 1986 on a temporary basis.

In 1988, Karen was working at Sacred Heart Hospital, but found that she missed S&DS. Three years later she heard that **Marjorie Cole** needed a part-time nursing home case manager; Karen jumped at the chance to rejoin the agency. Her experience consists of home case management and serving as an Adult Foster Home licenser.

Karen says that “LCOG has been a great experience and a wonderful place to work” and looks forward to traveling with her family.



Holly Mills

**Holly Mills’** visit to Eugene lasted a little longer than expected—by 32 years. She came to town in July 1970, having recently graduated from the University of California at

Santa Cruz, and quickly found Eugene to be one of the “friendliest, most beautiful towns” she had seen. It became home.

During Holly’s first two years in Eugene, she worked at the University of Oregon’s College of Education. In 1974, she became a Welfare Assistance Worker for the Public Welfare Division, a job that entailed determining eligibility for the Food Stamp program. Over the years, she served as an SSI Liaison, Acting Supervisor, Overpayment Writer, and Hearings Representative, and carried a caseload of seniors and clients with disabilities.

Holly plans to travel and rest prior to deciding what to do with her free time.



Candy Tergesen

**Candy Tergesen’s** 30 years of public employment began as a clerk with the Oregon State University Soils Department. In the 1970s, Candy began to work at the University of Oregon’s Student Services Office and then as a temporary secretary in the Gerontology Department.

In 1980, she went to work for Adult and Family Services and later came to LCOG as part of the state employee transfer. A financial clerk at the time, Candy has continued in the financial unit and has been a Financial Services Worker since 1990.

Candy says that working for LCOG has been a fun, positive experience. Her current supervisor, **Elizabeth Willis**, adds that staff “will miss her smile.”

After some R&R, Candy will clean and organize her house. She and her husband have a second home in the Sun River area, where they will move when her husband retires in a year and a half.

had incomes very near the poverty level. Site Coordinator **Betty Basye** expects to serve nearly 2,000 meals this year.

Funded in part by the Older Americans Act, participant contributions, and community gifts, the Senior Meals Program serves people age 60 and older, regardless of their income.

For more information, contact **Sandy Karsten** at (541) 682-4378.



**Jeff Schenck**, Principal Systems Analyst, joined LCOG in 1993.

*His areas of expertise include geographic information system (GIS) applications and database development, and ARC/INFO Technical Support.*

*Jeff provides technical project support, as he is currently doing for the City of Eugene on the development of new web-based GIS applications for use at the City's public counters. He is an important member of the Regional Land Information Database (RLID) support team and provides technical GIS assistance to LCOG's partners and staff, and performs the critical task of integrating the regional GIS data with the other RLID land records.*

*See **Staff** on page 9*

## ***New Regional Website Nearing Debut***

LCOG, in cooperation with its regional partners, has developed a new website known as the Lane Regional Information Center ([www.laneinfo.com](http://www.laneinfo.com)). The site will provide access to information, publications, data, standard maps, and custom services offered by LCOG and partner agencies in Lane County. This resource replaces LCOG's former walk-in map counter and offers the convenience of online viewing of products, free information downloads, and credit card purchases through *Verasign*. Users of the site will continue to have the option of picking up products at LCOG's Wells Fargo building office or having them shipped via standard mail.

Following on the heels of the rollout of the Lane Regional Information Center, planning is underway for new content and site enhancements such as a free interactive online property query and reporting tool. The web application has long been anticipated as a complement to the commercial RLID subscription service that has been available for nearly two years. Look for future announcements about this new public access land records tool.

For more information, e-mail staff at [laneinfo@lane.cog.or.us](mailto:laneinfo@lane.cog.or.us), call (541) 682-4467 to reach the Lane Regional Information Center, or visit the website in June 2002.

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## ***COG Board Amends Annual Budget***

At its April 25 meeting, the LCOG Board of Directors approved the first revision to the agency's FY 2001-02 Budget. The revision was developed by staff and recommended by the Executive Committee to capture the changes in revenue and necessary expenditures that had come to light since the original budget was adopted in June of last year.

The new budget increased the organization's total budgetary authorization for the year by \$1,426,966, or approximately 6 percent. The Board's action placed the current year's budget at \$25,023,343—a level approximately 7.7 percent *below* last year's final budget.

In his formal recommendation, LCOG Executive Director **George Kloeppel** noted that the "lion's share of the change...is accounted for in the adjusted reserves brought into the current year from fiscal year 2000-01." He explained that, at the time the original budget was adopted, designated and undesignated *carry-over* was only an estimate. The revised budget reflects the actual reserves, based upon audited Financial Statements. Of the total increase approved by the Board, 68 percent was accounted for by the upward adjustment of reserves. Also accommodated in the revision were additional resources from the federal government, which were not included in the original budget.

*See **Budget** on page 9*

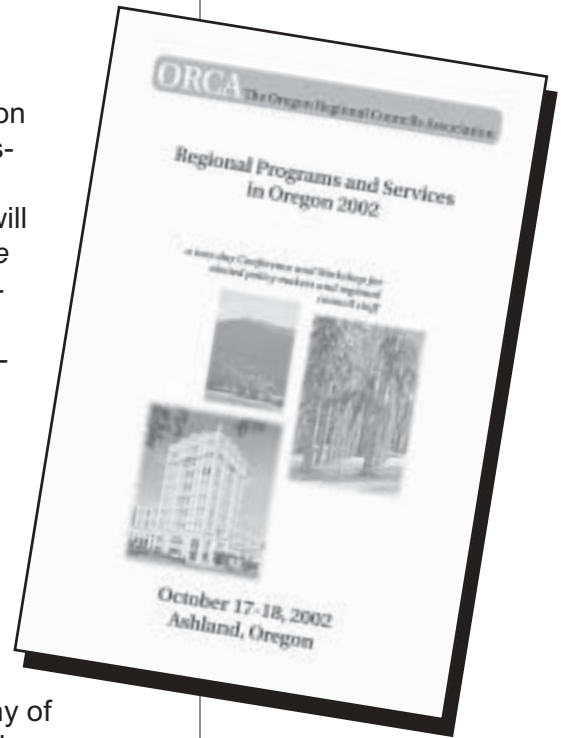
## ***Regional Council Officials and Staff to Meet in Ashland***

On October 17 and 18, the Oregon Regional Council Association (ORCA) will sponsor the first-ever-statewide conference of regional officials. The conference, *Regional Programs and Services in Oregon 2002*, will take place in Ashland and will address the needs of COG board members and key staff. In addition to elected and appointed officials from regional agencies across the state, representatives of State partner agencies are also invited.

Topics currently slated for the conference include examples of effective and innovative collaboration, such as geographic information system mapping services, growth management programs, regional training and public service programs, and innovative services for seniors and persons with

disabilities. A major session will focus on Area Commissions on Transportation; special interest sessions will explore *best administrative practices* of regional councils in Oregon, and *Willamette Valley Opportunities* for collaboration on issues such as growth, development, resources protection, and transportation.

ORCA promises final program information and registration materials in mid-summer. LCOG or any of the state's regional councils can provide information and registration forms.



### ***From Budget page 8***

While the now-adopted revised budget shows a funding increase from the original authorization for the current year, Kloepfel emphasized that most of the additional money was committed to "services by other organizations," such as special transportation operations and telephone consortium services. He noted that the revised budget provides for over 48 percent of the total authorization to be applied to staff salaries and benefits, but that expenditures in this line item are down by over 4 percent, as compared to the original FY 2001-02 budget. This reduction carries the provision for

11.05 fewer full-time-equivalent positions than were anticipated last June—virtually all from the Local Government Services Division of the COG.

While the budgetary contraction was considered significant, Kloepfel asserted that "Our commitment remains to provide high-quality and cost-effective services that will assist our members to serve the public interest efficiently and effectively."

### ***From Staff page 8***

*Jeff's ArcINFO GIS software expertise and systems experience are instrumental to the success of GIS implementation in Lane County and are the reason why Jeff's phone is the first one to ring when GIS users seek help.*

*Jeff may be reached at (541) 682-2432 or jschenck@lane.cog.or.us.*

## CALENDAR

### June

6	7:00p.m.	Boundary Commission	City of Eugene Council Chambers
11	1:30	Senior Services Advisory Council	Hilyard Community Center
13	1:30	Transportation Planning Committee	LTD Board Room
13	11:30	Metropolitan Policy Committee	LTD Board Room
13	3:00	Public Safety Coordinating Council	Juvenile Justice Center
14	1:30	Disability Services Advisory Council	Ed Luczycki Conference Room
17	11:30	Lane Economic Committee	LCOG 4 <sup>th</sup> Floor Large Conf. Room
20	5:30	LCOG Executive Committee	LCOG 4 <sup>th</sup> Floor Small Conf. Room
25	10:00	Special Transportation Advisory Committee	LTD Board Room
27	7:00	LCOG Board	Veneta

### July

9	1:30	Senior Services Advisory Council	Hilyard Community Center
11	1:30	Transportation Planning Committee	LTD Board Room
11	11:30	Metropolitan Policy Committee	LTD Board Room
11	3:00	Public Safety Coordinating Council	Juvenile Justice Center
12	1:30	Disability Services Advisory Council	Ed Luczycki Conference Room
15	11:30	Lane Economic Committee	LCOG 4 <sup>th</sup> Floor Large Conf. Room
23	10:00	Special Transportation Advisory Committee	LTD Board Room
25	7:00	LCOG Board	Cottage Grove